

Dear Members of the City Council,

The following is a summary of recent activities:

Code Enforcement

3100 Block of College Ave: Observed male transient camping at the utility box of the pump station. Male was drunk and was reported there the night before. Male was also reported drinking and passed out on sidewalk behind the school. **Requested PD assistance in checking on the male. Male was drunk with many beer cans around. Male is not from this state and was told to leave the area. Male complied.**

1300 Block of Gisler Ave: Observed male transient on Gisler who was reported from the previous day as drunk and sleeping at the pump station. **Contacted male and found he was from Arizona, visited Disneyland with family a week previous, had a family dispute, walked from Disneyland and ended up in Costa Mesa. We were able to reconnect him with a family member in Arizona and put him on a bus back home.**

150 Block of Flower: Transient squatters breaking into vacant structure scheduled for demolition. **PD assisted in clearing the property, contractor contacted to properly secure the structures. Structures secured.**

2200 Block of Fairview Rd: While exiting a business I heard a female screaming and observed a male with two bikes and a female lying on the ground near the location. Both were screaming at each other. **Since the female was on the ground I had concern and walked nearby to ask if help was needed. Male became verbally aggressive using profanity. I explained my concern and the female stood up and told me she was okay and thanked me. Male continued to be verbal and was instructed to move on. Both complied.**

3000 Block of College Ave: Observed person sleeping in the rear of an out of state vehicle. **Contacted the male to make him aware of Muni Code Sec. 10-194 "Sleeping in motor vehicles prohibited." Male gave his contact info and said he would leave the area. Male complied.**

2200 Block of Newport Blvd: Observed male transient camping on the property. Business owners reported that the transient continually defecates and urinates on the property. **Male was contacted and made aware of the owners concerns. Male stated that he would stay off the property.**

700 Block of W. 19th St: Continuous issue with transient squatters in vacant commercial building. Police making multiple visits to property. **Property manager contacted and required to properly secure the building. Building secured.**

Outreach

RECONNECTION: Client from LOTS was reconnected with his mother in Daytona Beach, Florida. He had hitchhiked from the South and landed in Costa Mesa. He was diagnosed with various mental illnesses and also struggled with substance abuse. Outreach was able to collaborate with Trellis and assisted the client with reconnecting back to his mother in Florida.

HOUSING: Outreach has assisted a long time client who was given resources for rooms to rent. Outreach followed up with her and had her meet with Mercy House regarding securing financial assistance. She was offered a room that Outreach linked her with and has successfully moved in.

HOUSING LINKAGE: Outreach linked a client who is seeking a room for rent with Mercy House for deposit and rental assistance. Outreach also linked a senior client with assistance with finding a room for rent. Outreach assisted her with completing an application for American Family Housing, as they will have an opening in June.

HOUSING/JOB LINKAGE: Outreach linked a client with Mercy House to update her Rapid Re-Housing paperwork. Outreach then met the client to fill out the American Family Housing (AFH) application and submit it to the program director. Client was called by AFH case manager to come in for an interview. In the meantime, she received an extension at her current placement for 2 more weeks until she can transition into an AFH unit. The client also obtained full-time employment working for a solar company.

NONPROFIT LINKAGE: Outreach has provided assistance to a client that came in for intake. Client is a Vet, thus Outreach introduced him to Volunteers of America and they completed an intake over the phone. Client was linked with a case manager and is moving forward with receiving assistance.

MEDICAL LINKAGE: Through a referral from Trellis, Outreach linked a client in obtaining an outpatient ear procedure done with a plastic surgeon in Newport Beach. Her ear lobes were reconstructed nicely and will boost her confidence as she is seeking employment and has a possible position pending.

DOCUMENTATION LINKAGE: Outreach assisted client with submitting his Disabling Condition form to complete his Permanent Supportive Housing packet.

SUBSTANCE ABUSE LINKAGE: Outreach received a call from a detox facility in Long Beach that they have an opening for a client who has been waiting to be placed. Outreach will follow up to ensure the client is enrolled and placed in the program.

FIELD SUPPORT: Outreach met with Park Ranger on Saturday at Lion's Park and spoke with 4 clients, some of which were not known to Outreach. One client stated he killed multiple police officers and CMPD back up was called. The client voluntarily went with CMPD to be taken to the hospital for a mental evaluation.

FIELD SUPPORT: With the financial assistance of an amazing volunteer, Outreach was able to purchase several appliance items for a senior who has been house in Santa Ana for about a month. She was extremely thankful and is doing well in her new placement.

FIELD SUPERVISION: Outreach completed a ride along with Code Enforcement and interacted with a severely mentally ill woman. Outreach provided her with contact info should she desire resources.

OTHER: Community Impact Teams worked at Mariners Church and Soup Kitchen doing landscaping, maintenance, and clean-up.

MEETING: Outreach attended a tour of the MHA Day Center in Santa Ana and was able to obtain insight to their program offerings and have questions answered regarding MHA procedures. Outreach also attended Mental Health First Aid training for first responders in a mental health crisis when out in the field.

INTAKE: Outreach completed an intake on a client who states he has been in Costa Mesa for 45 years. He is a referral from another chronic homeless client who was recently housed. The client has been living on the streets, in his car or in various motels.

INTAKE: Outreach completed an intake with a woman who is living in her car and is seeking housing. Although she did not meet the residency criteria, given that she had lived outside of Costa Mesa, Outreach provided her with various housing resources, including referrals to domestic violence shelters.

Outreach also performed an intake on a young adult who had been working and attending college, but fell out of housing due to substance abuse and other difficulties. She is currently seeking housing assistance and stated that she had lived in Costa Mesa however she would need a family member to order proof of her leases to confirm her residency. No follow up is being done until client brings in documents.