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CHAPTER 1 - GETTING DOWN TO BUSINESS

The City of Costa Mesa is pleased to have your business as a part of our community. This Business Assistance Guide is designed to help you establish a new business or to expand an existing business in Costa Mesa.

The Business Assistance Checklist and the supporting permit descriptions will help answer questions regarding the permits required and procedures to follow in Costa Mesa. As an additional service, information on federal, state and county permits and procedures typically required for most businesses are also listed and described.

Please note that this guide has been prepared as a public service for those businesses wishing to locate or expand in the City of Costa Mesa. If you plan to operate your business outside of Costa Mesa city limits, you will need to contact the city in which you plan to locate for their particular requirements. If you are locating in an area outside of any incorporated city boundary, you will need to contact the County of Orange.

Although every effort has been made to ensure accuracy and completeness, the list of permits and procedures contained in this guide is not guaranteed to be all inclusive. This is especially true for other governmental agencies and special districts. Permitting procedures and fees are subject to periodic review and change. Any errors and omissions in this guide will not relieve the business owner or operator of the responsibility, obligation or liability in fulfilling all of these legal requirements.

SECTION 1.1 - USING THIS GUIDE

The permits you will need and their accompanying procedures will depend upon the type of business you plan to operate. This guide has been divided into three main sections to help you identify the permits and procedures applicable to your business. The first section (Getting Organized) describes the steps necessary to legally establish and organize your business. The second section (Business Authorization) describes the steps you may need to follow before obtaining a Business License. The third section (Construction and Operational Permits) describes the steps you will need to complete to open and begin operating your business. An additional reference section is also provided following these sections.

The Business Assistance Checklist provides a quick reference to all permits described in this booklet. Please, carefully read the description of the permits following the checklist to help you find the permits and/or procedures that are applicable to your business. Chances are you will not need every permit listed. The department or agency responsible for each permit or procedure is listed and should be contacted if you have any questions about the applicability to your business.

As a general rule, all permits require payment of fees. Therefore, don't forget your checkbook--it will save you time and frustration. The most current fee schedules for each permit or procedure are enclosed as a separate flyer to facilitate updating of this information.

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As with anything, proper planning and research will help you anticipate and avoid potential problems and delays. If your project is complex and involved, you may consider hiring outside professionals such as architects, engineers, or consultants to assist you. You will most likely find out that the extra effort you made to hire qualified people experienced in successfully processing permits in Costa Mesa will save you time and money in the long run. Our staff can offer suggestions in this area, but cannot endorse individuals or firms.

SECTION 1.2 - WHERE TO BEGIN

Most businesses will only require a zoning approval, a business license and certificate of occupancy to start operating in Costa Mesa. However, other permits and reviews may be necessary.

Before applying for any of the permits described in this booklet, you should contact the following city departments and/or divisions:

Planning Division (2nd Floor) to make sure that your business/service is consistent with the Zoning Code.

Building and Safety Division (2nd Floor) to apply for building permits and /or certificate of occupancy or to check to see if your proposed building is suitable for your business.

Finance Department (1st Floor) for a business license application.

SECTION 1.3 - IF YOU GET LOST

The City of Costa Mesa is genuinely interested in the success of your business venture. This booklet is only one of the services offered to assist you. If you have difficulty understanding the types of permit and/or procedures you will need, please feel free to call the city's Business Assistance Hotline at (714) 754-5613. The Planning Division can also provide assistance. Do not hesitate to contact them by calling (714) 754-5245.

SECTION 1.4 - IMPORTANT CITY FACILITIES

City Hall. City hall is the five-story building located at 77 Fair Drive, between Fairview Road and Newport Boulevard, just across the street from the Orange County Fairgrounds.

Police Facility. The Police Facility is located at 99 Fair Drive, adjacent to City Hall, towards Fairview Road.

CHAPTER 2 - BUSINESS ASSISTANCE CHECKLIST

SECTION 2.1 - GETTING ORGANIZED

One or more of the following Federal, State, or County permits and licenses may be required before starting your business.

PERMIT/LICENSE		FEDERAL/STATE/COUNTY AGENCY
<input type="checkbox"/>	Business and Professional License	State of California Department of Consumer Affairs
<input type="checkbox"/>	Contractors License	State of California Contractors State License Board
<input type="checkbox"/>	Employer Registration	State of California Employment Development Department
<input type="checkbox"/>	Fictitious Business Name Statement	Orange County Clerk-Recorder
<input type="checkbox"/>	Income Tax, Federal	Internal Revenue Service
<input type="checkbox"/>	Income and Corporate Tax, State	State of California Franchise Tax Board
<input type="checkbox"/>	Incorporation	California Secretary of State Business Programs Division
<input type="checkbox"/>	Trademark, Service Mark and Patent Registration	California Secretary of State Trademark and Service Marks U.S. Patent and Trademark Office
<input type="checkbox"/>	Seller's Permit - Sales and Use Tax Permit	State of California Board of Equalization

SECTION 2.2 - BUSINESS AUTHORIZATION

One or more of the following City permits and licenses may be required before starting your business.

PERMIT/LICENSE		CITY DEPARTMENT
<input type="checkbox"/>	Business License	Finance Department Business License Division Development Services Department Planning Division
<input type="checkbox"/>	Conditional Use Permit/ Minor C.U.P.	Development Services Department Planning Division
<input type="checkbox"/>	Home Occupation Permit	Finance Department Business License Division Development Services Department Planning Division
<input type="checkbox"/>	Seasonal Sales Permit	Finance Department Business License Division Development Service Department Building and Safety Division Code Enforcement Planning Division Fire Department Fire Prevention Bureau
<input type="checkbox"/>	Special Business Permit	Finance Department Business License Division Fire Department Fire Prevention Bureau Police Department
<input type="checkbox"/>	Tow Operator Application Filing Fee	Police Department Traffic Division
<input type="checkbox"/>	Zoning Approval	Development Services Department Planning Division

SECTION 2.3 - CONSTRUCTION AND OPERATING PERMITS

One or more of the following permits and licenses may be required before starting your business.

PERMIT		AGENCY/DEPARTMENT
<input type="checkbox"/>	Air Quality Permit	South Coast Air Quality Management District
<input type="checkbox"/>	Alcoholic Beverage License	State of California Department of Alcoholic Beverage Control Development Services Department Planning Division
<input type="checkbox"/>	Building Permit	Development Services Department Building and Safety Division Planning Division
<input type="checkbox"/>	Certificate of Occupancy	Development Services Department Building and Safety Division Fire Department Fire Prevention Bureau Orange County Health Care Agency South Coast Air Quality Management District
<input type="checkbox"/>	City Facility Use Permit	Recreation Services Division
<input type="checkbox"/>	Contractors/Subcontractors Business License	Finance Department Business License Division
<input type="checkbox"/>	Development Review	Development Services Department Planning Division
<input type="checkbox"/>	Development Impact Fee	Development Services Department Planning Division Public Services Department
<input type="checkbox"/>	Drainage Permit	Public Services Department Engineering Division
<input type="checkbox"/>	Environmental Review	Development Services Department Planning Division

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PERMIT		AGENCY/DEPARTMENT
<input type="checkbox"/>	Fire Code Permit	Fire Department Fire Prevention Bureau
<input type="checkbox"/>	Food Service Plan Check	Orange County Health Care Agency Environmental Health Division
<input type="checkbox"/>	Grading Permit	Development Services Department Building and Safety Division
<input type="checkbox"/>	Hazardous Material Disclosure	Orange County Fire Authority
<input type="checkbox"/>	Health Permit	Orange County Health Care Agency Environmental Health Division
<input type="checkbox"/>	Public Entertainment Permit	Development Services Department Code Enforcement
<input type="checkbox"/>	Right-of-way Encroachment Permit	Public Services Department
<input type="checkbox"/>	Sanitation/Sewer Connections	Costa Mesa Sanitary District Public Services Department
<input type="checkbox"/>	Sign Permit	Development Services Department Planning Division
<input type="checkbox"/>	Site Access Permit	Public Services Department
<input type="checkbox"/>	Special Events Permit	Finance Department Treasury Management Division
<input type="checkbox"/>	Temporary Dumpster Permit	Public Services Department
<input type="checkbox"/>	Transportation Permit	Public Services Department
<input type="checkbox"/>	Underground Storage Tanks	Orange County Health Care Agency Environmental Health Division Fire Department Fire Prevention Bureau Development Services Department Building and Safety Division

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PERMIT		AGENCY/DEPARTMENT
<input type="checkbox"/>	Water Service Connection	Mesa Consolidated Water District Irvine Ranch Water District
<input type="checkbox"/>	Weights and Measures Device Registration	Orange County Agricultural Commission Sealer of Weights and Measures

CHAPTER 3 - BUSINESS PERMITS AND PROCEDURES DESCRIPTIONS

SECTION 3.1 - GETTING ORGANIZED

Starting your own business can be an exciting and challenging endeavor. However, before you begin, you must follow a number of steps to legally establish your business. The following state and federal requirements are necessary steps in this process.

BUSINESS AND PROFESSIONAL LICENSES

State of California
Department of Consumer Affairs
400 R Street
Sacramento, CA 95834
(800) 952-5210
www.dca.ca.gov

The Department of Consumer Affairs handles business and professional licenses for occupations ranging from accountants to vocational nurses.

CONTRACTORS LICENSE

State of California
Contractors' State License Board
12501 Imperial Highway, Suite 600
Norwalk, CA 90650
(800) 321-2752
www.clb.ca.gov

If you plan to set up business as a contractor, you must obtain a contractors' license from the State of California.

EMPLOYER REGISTRATION

State of California
Employment Development Department
Employment Tax Office
7077 Oranewood Ave. Garden Grove, CA 92841
(714) 241-4900
www.edd.ca.gov

If you hire employees, you must register with the State Employment Development Department within 15 days after your employees are hired. You must obtain a State Employer Tax Identification Number and withhold State Income Tax, Disability and Unemployment Insurance, and Employment Training Tax.

FICTITIOUS BUSINESS NAME STATEMENT

Orange County Clerk-Recorder
601 N. Ross St. Santa Ana, CA 92701
(714) 834-2500
www.ocgov.com/recorder

If you intend to conduct business under a name other than your legal name, you will need to file a Fictitious Business Name Statement with the County Clerk's Office. This statement can be filed within 40 days of the first day of business. However, it is recommended that you file before starting your business to avoid confusion. Notice of your Fictitious Business Statement must be published in a newspaper once a week for four weeks.

INCOME TAX, FEDERAL

Internal Revenue Service
801 West Civic Center Drive
Santa Ana, CA 92701
(657) 247-3438
www.irs.gov

Please contact the IRS regarding employee withholdings, self employment tax, sole proprietorship, partnership and corporation taxes. The IRS will assign you a Federal Employer Identification Number. The IRS can also provide a Business Kit, seminars for new businesses, additional information and forms.

INCOME TAX, STATE

State of California
Franchise Tax Board
Santa Ana Field Office
600 West Santa Ana Boulevard
Santa Ana, CA 92701
(800) 852-5711
www.ftb.ca.gov

Please contact the State Franchise Tax Board for information regarding State tax requirements. Information regarding tax procedures will be given to you when you file Articles of Incorporation with the Secretary of State's Office.

INCORPORATION

**California Secretary of State
Business Programs Division**
Los Angeles Office
300 South Spring Street, Room 12513
Los Angeles, CA 90013
(213) 897-3062
www.sos.ca.gov

The Secretary of State's Office handles Articles of Incorporation and Corporation Qualification.

TRADEMARK, SERVICE MARK, AND PATENT REGISTRATION

**California Secretary of State
Trademarks and Services Marks**
1500 11th Street, 2nd Floor
Sacramento, CA 95814
(916) 653-6814
www.sos.ca.gov

U.S. Patent and Trademark Office
P.O. Box 1452
Alexandria, VA 22313
(571)272-1000
www.uspto.gov

You must file for a trademark registration in the State of California. Application for national trademark registration is made to the United States Patent and Trademark Office by the trademark owners or their attorney.

SELLER'S PERMIT - SALES AND USE TAX PERMIT

**State of California
Board of Equalization**
16715 Von Karman Avenue, Suite 200
Irvine, CA 92606
(949) 440-3473
www.boe.ca.gov

If you will be selling or leasing tangible property, you must apply for a Seller's Permit. Permits are required for full-time, part-time or temporary businesses, such as Christmas tree lots and fireworks stands. The State Board of Equalization is currently offering registration by mail. This is faster and more convenient than applying in person.

If your business will be organized as a corporation, you must supply the Articles of Incorporation at the time of application. In the case of a partnership, all partners are required to sign and fill out an application. A driver's license is required as proof of identification.

Seller's Permits are issued at no cost to the applicant. However, a security deposit may be required to cover any unpaid taxes that may be owed at the time a business closes. The amount of the deposit will be determined at the time of application.

SECTION 3.2 - BUSINESS AUTHORIZATIONS

Although a Business License is needed for all business which operate in Costa Mesa, certain types of businesses will require special authorization prior to issuance of the Business License. The following explains these permits and procedures, including the issuance of a Business License.

BUSINESS LICENSE

**Finance Department
Business License Division**
City Hall, 1st Floor
(714) 754-5235

**Development Services Department
Planning Division**
City Hall, 2nd Floor
(714) 754-5245

Any person, including but not limited to, a partnership, corporation or sole proprietor who wishes to conduct any business within the City of Costa Mesa must obtain a Business License. A separate license is required for each branch or location of your business. Business Licenses are not transferable. You must advise the Business License Division should you wish to relocate or terminate your business. Licenses are renewed annually.

You must receive zoning clearance from the Planning Division prior to the issuance of a Business License. Applicants are strongly encouraged to check with the Planning Division before submitting a Business License application to ensure that your business is located in an appropriate zone. This may assist in avoiding potential delays if your selected location is not allowed by the Zoning Code or other authorizations are necessary. Businesses operating out of a home must also have a Home Occupation Permit. The Planning Division can also advise you about the limitations on running a business out of your home.

Some businesses also require permits from the Police Department. These businesses include massage parlors and masseur/masseuse, and pedestrian food vendors. Additional uses such as sound truck advertising, swap meets and charitable solicitors must be approved by the City Council.

CONDITIONAL USE PERMIT / MINOR C.U.P.

**Development Services Department
Planning Division**
City Hall, 2nd Floor
(714) 754-5245

The Zoning Code allows certain businesses in the various zones pursuant to a Conditional Use Permit (CUP). The CUP allows a business to operate under certain specified conditions which ensure that the business will be compatible with surrounding land uses, particularly residential neighborhoods. CUPs are reviewed and approved or denied by the Planning Commission at a public hearing. If denied, the applicant may appeal the decision to the City Council.

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One of the first steps in the application process is a visit to the Planning Division public counter. It is helpful to have a rough sketch of your project or building. The purpose of this initial consultation is to review your proposed business for consistency with applicable zoning and development requirements and to explain how the city's plans and policies might affect your business.

The CUP process can take approximately 8 to 12 weeks. Information about the application filing requirements and fee schedule can be obtained from the Planning Division public counter on the second floor of City Hall or by calling the Planning Division office.

Certain uses can be approved as a Minor Conditional Use Permit. The process is similar to a normal CUP, except that Minor CUPs are approved by the Zoning Administrator. Public hearings are not required for Minor CUPs. The processing time for Minor CUPs is approximately 8-12 weeks. If your application is denied by the Zoning Administrator, you may appeal this decision to the Planning Commission.

HOME OCCUPATION PERMIT (INCLUDING STATE REGULATED OCCUPANCIES)

**Finance Department
Business License Division**
City Hall, 1st Floor
(714) 754-5235

**Development Services Department
Planning Division**
City Hall, 2nd Floor
(714)754-5245

Any business conducted out of a home or apartment must have both a valid business license and a Home Occupation Permit. Home occupations are permitted in all residential zones, subject to certain conditions and limitations. A list of conditions is printed on the reverse side of the Home Occupation Permit application available from the Business license Division. Applications (including the property owner's signature if you are a renter) must be approved by the Planning Division before a business license can be issued.

State regulated occupations such as day care facilities or home care facilities will also need to be inspected by the Fire Department in order to ensure that Uniform Fire Code safety requirements are being met.

SEASONAL SALES PERMIT

**Finance Department
Business License Division**
City Hall, 1st Floor
(714) 754-5235

**Fire Department
Fire Prevention Bureau**
City Hall, 5th Floor
(714) 754-7400

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Development Services Department

City Hall, 2nd Floor
(714) 754-5273 (Building and Safety)
(714) 754-5623 (Code Enforcement)
(714) 754-5245 (Planning)

All temporary sales lots (e.g., Christmas trees, pumpkins, fireworks, strawberries, etc.) require a Business License. A Fire Permit is required for fireworks stands and Christmas tree lots. An Electrical Permit is required if you need electrical service. Code Enforcement approval is required for sales of single agricultural products such as strawberries. You will need approval from the property owner and a site plan showing the location of sales booth, parking spaces, sales area and access points. In certain cases, bonds may be required to ensure that the site is cleaned up after the close of the temporary sales lot.

SPECIAL BUSINESS PERMITS

Finance Department Business License Division

City Hall, 1st Floor
(714) 754-5235

Fire Department Fire Prevention Bureau

City Hall, 5th Floor
(714) 754-7400

Police Department

99 Fair Drive, 1st Floor
Costa Mesa, CA 92626
(714) 754-5117

Certain businesses require special permits before issuance of a Business License. These uses and the approving authority are listed below:

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PERMIT/LICENSE	APPROVING AUTHORITY
Adult Entertainment Permit	Police Chief
Advertising by handbills	Finance Director
Advertising by sound trucks, street banners or signs on other than billboards	City Council
Amusement games and rides	Finance Director
Auction and close-out sales	Finance Director
Bingo games	Finance Director
Christmas tree lots	Finance Director and Fire Chief
Firearms dealer permit	Finance Director
House number painter	Street Dept./Public Works Director
Itinerant merchant	Finance Director
Junk collector/dealer	Finance Director
Massage Establishment*	Police Chief
Masseur/Masseuse	Police Chief
Pawn Broker	Police Chief
Peddler (door-to-door)	Police Chief
Push cart vendors	Finance Director
Safe and sane fireworks*	Finance Director and Fire Chief
Secondhand dealers	Police Chief
Solicitor (door-to-door)	Finance Director/Police Chief/City Council
Swap meet*	City Council
Taxicab operator	City Council
Taxi driver	OCTAP (Orange County Taxi Administration)
Transient Occupancy Tax Permit	Finance Director

* These uses also require review by Building and Safety Division to ensure proper occupancy and compliance with structural, electrical and accessibility codes.

TOW OPERATOR PERMIT

Police Department
99 Fair Drive, 1st Floor
Costa Mesa, CA 92626
(714) 754-5265

Tow Operator Permits are required for tow operators doing business in the City. Applications are available through the Police Department, Traffic Division.

ZONING APPROVAL

Development Services Department
Planning Division
City Hall, 2nd Floor
(714) 754-5245

Before applying for any of the permits described in this booklet or leasing or buying a building, it is critical that you make sure that your proposed business is consistent with the zoning of the property on which you plan to locate. This can be done by either calling or visiting the Planning Division of the Development Services Department. Planners are available to check the zoning of the property and can advise you on your business' consistency with the applicable zoning district. If your use requires special consideration such as a Conditional Use Permit or Minor Conditional Use Permit, the staff planner can advise you of the procedures you will need to follow. If your business is not permitted by the zoning district you have chosen, the planner can also advise you of the proper zoning district for your business.

A little homework and research up front will save everyone time and effort in the long run. Therefore, you are encouraged to contract the Planning Division to check zoning consistency and other requirements early in your business planning process.

SECTION 3.3 - CONSTRUCTION AND OPERATING PERMITS

Before you open your doors to customers, you will likely need some form of construction or operating permits. These can range from minor tenant improvement building permits for remodeling existing suites to full scale building permits if you plan to construct your own building. Depending upon the type of processes and equipment used in your business, you may also be required to obtain some operating permits from a variety of local and regional permit issuing agencies. The following describes the types of permits which may be applicable to your business.

AIR QUALITY PERMITS

South Coast Air Quality Management District

21865 Copley Drive
Diamond Bar CA 91765
(909) 396-2000 (Public Advisor's Office)
www.aqmd.gov

The South Coast Air Quality Management District (SCAQMD) governs air pollution regulation in most of Southern California. Air quality permits are required for certain businesses and equipment. Permits are usually required for types of uses such as auto body paint/repair shops, dry cleaners, service stations, printers, furniture finishers and restaurants with char broilers. Neither building permits nor certificates of occupancy can be issued until AQMD clearance is received.

The SCAQMD Public Advisor's Office provides assistance to small businesses. The office can provide information on permits and variance applications, billing questions, district rules and regulations and locating financing sources for air pollution control equipment.

ALCOHOLIC BEVERAGE LICENSE

State of California Department of Alcoholic Beverage Control

2 MacArthur Pl. #200
Santa Ana CA 92701
(657) 205-3533
www.abc.ca.gov

Development Services Department
City Hall, 2nd Floor
(714) 754-5273 (Building and Safety)
(714) 754-5245 (Planning)

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If you plan to sell alcoholic beverages from your business, you must obtain an Alcoholic Beverage License from the State of California. The type of license you will need depends on whether you sell alcoholic beverages for consumption away from your business (such as a grocery store or liquor store), or for consumption at your business (such as a restaurant or bar). The initial licensing fee ranges from \$50 to \$20,000. Licenses must be reviewed annually. Renewal costs vary depending upon the type of license you receive. The processing time for licenses averages 45 to 60 days. Due to the high volume of permit requests, you must call for an appointment to begin the application process.

The City's Zoning Code requires review and approval of businesses which serve alcoholic beverages for on-site consumption. A minor Conditional Use Permit is required for business servicing alcoholic beverages after 11 p.m. and which are located more than 200 feet away from a residential zone, while a Conditional Use Permit is required for these uses within 200 feet of a residential zone. Zoning clearance is also required as a part of the ABC licensing process.

BUILDING PERMITS

Development Services Department

City Hall, 2nd Floor

(714) 754-5273 (Building and Safety)

(714) 754-5245 (Planning)

A Building Permit is required when you plan to make cosmetic or physical changes to the interior or exterior of the building you occupy. Building permits are also required for swimming pools, spas, masonry walls, fences over six feet high and signs. Electrical, plumbing and/or mechanical permits may also be required depending upon the type of improvements or modifications you plan to make.

When required, plans (three sets) must be submitted for Plan Check prior to the issuance of a Building Permit. A Building Permit must be issued before starting any new construction, alteration or remodeling, including demolition. The purpose of the Plan Check is to review your plans for conformance with the Zoning Code, the Uniform Building and Municipal Codes and any other applicable codes (i.e., Title 24 CCR, State Building Codes, including accessibility standards).

The time frame of the Plan Check process can vary depending upon the extent of work planned the backlog of plans to be checked. Permit checks for minor improvements such as walls or signs can generally be performed at the counter while you wait. Most other improvements require more extensive review and must be submitted for additional checking. Plan Checks can be performed generally within 30 days. As an alternative to plan checking conducted by City staff, the City offers an Accelerated Plan Check process through approved private engineers and consultants. Please contact the Building Division for the current plan check review time or for additional information of the Accelerated Plan Check Process.

Building Permit fees are based upon the value of the work to be performed. Electrical, plumbing and mechanical permit fees are based on the number and type of fixtures or equipment to be installed. Plan Check fees are charged as a percentage of the permit fee. The Fire Department

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provides plan review and inspection for compliance with applicable fire codes, fire sprinklers and alarm systems. Routing of your plan through the Fire Department is coordinated by the Building and Safety Division.

Plan Checks are also conducted by the Public Services Department. You should contact the Public Services Department for a complete list of permits and fees which will be required for issuance of Building Permits or Certificate of Occupancy. See Development Impact Fee discussion for additional details.

As a part of your final plans, you will need to include a landscape plan. Specific requirements will be given to you by the Planning Division.

All contractors and subcontractors who will work on your job must have valid City Business Licenses, appropriate State Contractors Licenses and workers' compensation certificates prior to the issuance of Building Permits.

All fees are required to be paid at a time prior to issuance of a building permit. Verification of payment of special district or impact fees (i.e., school and traffic impact fees) must be presented prior to issuance of permits.

CERTIFICATE OF OCCUPANCY

**Development Services
Building and Safety Division**
City Hall, 2nd Floor
(714) 754-5273

Orange County Health Care Agency
Environmental Health Division 1241
East Dyer Road
Santa Ana, CA 92705
(714) 433-6000
www.ochealthinfo.com

**Department Fire Department
Fire Prevention Bureau**
City Hall, 5th Floor
(714) 754-7400

**South Coast Air Quality Management
District**
21865 Copley Drive
Diamond Bar, CA 91765
(909) 396-2000
www.aqmd.gov

A Certificate of Occupancy is necessary before moving your business into a new or existing building, or changing the existing occupancy of a building. The purpose of the Certificate of Occupancy is to ensure that the proposed building conforms to the Uniform Building Code requirements for your use (i.e., handicap access, proper fire exits, occupancy load, etc.).

A Certificate of Occupancy is issued by the Building and Safety Division. Once your tenant improvements are completed, a final inspection is performed. If everything is in compliance, the City will release electrical service and issue a Certificate of Occupancy. After release of the Certificate of Occupancy, the Fire Department will conduct a follow-up inspection for compliance with the Uniform Fire Code.

A supplemental Hazardous Material use Disclosure form must be filled with all applications for a building permit. This form helps to determine if the business use fits the original building classification, or if alterations are needed to comply with building and fire code requirements.

Additionally, applicants must obtain clearance from the South Coast Air Quality Management District. A checklist designed to help applicants meet these requirements is available from the Building and Safety Division. Finally, if you are a food service business, you must obtain clearance from the Orange County Health Care Agency prior to issuance of a Certificate of Occupancy.

To avoid potential problems or delays, it is always best for prospective business owners to contact the Planning and Building and Safety Division to see if the proposed use and/or business is consistent with local zoning and building code requirements before leasing or buying a building.

CITY FACILITY USE PERMIT

Recreation Services Division

City Hall, 3rd Floor
(714) 754-5300

A Facility Use Permit is required for limited use of City parks, athletic facilities and community centers. Contact the Recreation Services Division for specific information and reservations for the facilities.

CONTRACTOR/SUBCONTRACTORS BUSINESS LICENSE

Finance Department Business License Division

City Hall, 1st Floor
(714) 754-5235

All contractors and subcontractors doing work for you are required to have current City Business Licenses, even if their primary place of business is located outside of Costa Mesa. Final inspections will not be performed and a Certificate of Occupancy will not be issued until this is verified. As such, it is advisable to have your contractor submit a list of all subcontractors with their State license and City Business license numbers before requesting final inspections. This will allow any unlicensed subcontractors time to obtain a City license and will avoid any unnecessary delays in opening your business.

DEVELOPMENT REVIEW

Development Services Department Planning Division

City Hall, 2nd Floor
(714) 754-5245

In order to ensure the safety and quality of development in Costa Mesa, the Planning Division reviews plans for all new construction in the commercial, industrial and multifamily residential zones. Development Review is a staff-level review process which does not require a public

hearing. Your Development Review application must be approved by the Planning Division before you can submit plans for Building Permits.

Information packets outlining the submittal requirements for Development Reviews can be obtained from the Planning Division. Generally, the review process is completed within 30 days following the acceptance of a complete application.

Development in some zones, especially the Planned Development Zones require public hearings and approval of the Planning Commission, and, in some case, City Council. The Planning Division staff can advise you if your development or remodel will be subject to these requirements.

DEVELOPMENT IMPACT FEES

Development Services Department
City Hall, 2nd Floor
(714) 754-5273 (Building and Safety)
(714) 754-5245 (Planning)

Public Services Department
City Hall, 4th Floor
(714) 754-5323 (Engineering)
(714) 754-5335 (Transportation)

The City of Costa Mesa and other special districts and agencies charge a variety of development impact fees to help fund public improvements needed to serve new development. The fees are generally assessed at the time of or prior to the issuance of building permits. The Planning Division maintains a current list of impact fees for a number of these agencies. The following list identifies the most significant fees as of publication.

City-wide Traffic Impact Fee
Costa Mesa Sanitary District
Orange County Sanitary District
San Joaquin Hills Transportation Corridor Agency
Newport-Mesa & Santa Ana Unified School Districts
Mesa Consolidated Water District
Irvine Ranch Water District

DRAINAGE PERMIT

Public Services Department
Engineering Division
City Hall, 4th Floor
(714) 754-5323

Drainage Permits are issued by Public Services Department, Engineering Division.

ENVIRONMENTAL REVIEW

Development Services Department
Planning Division
City Hall, 2nd Floor
(714) 754-5245

All applications which require discretionary approval must be reviewed under the provisions of the California Environmental Quality Act (CEQA). The environmental review process evaluates your project, identifies any significant environmental impacts, evaluates alternatives and, when appropriate, identifies mitigation measures to reduce or eliminate any impacts.

The environmental review process takes place concurrently with the processing of your applications. Many small projects are categorically exempt from CEQA and do not require further environmental review. If your project is not exempt, the staff planner will conduct an Initial Study to determine the potential for significant adverse environmental impacts. If your project does not create or have the potential for any significant environmental impacts that cannot be mitigated, then a Negative Declaration will be required. If your project does have the potential for one or more significant impacts that cannot be mitigated, then an Environmental Impact Report (EIR) will be required.

Processing time varies with the size and complexity of your project. Processing time for projects which require a Negative Declaration is extended because notice of the Negative Declaration must be published in the newspaper 20 days before the application is approved. Processing time for projects that may have significant impacts and which require an EIR can take several months because of the time needed to prepare, review and certify the EIR.

FIRE CODE PERMIT

Fire Department
Fire Prevention Bureau
City Hall, 5th Floor
(714) 754-7400

A fire inspection is required as a part of the Building Permit and Certificate of Occupancy process. All fire code specifications are based upon the Uniform Fire Code, with minor amendments to reflect local conditions and policies. The Fire Department issues a Fire Inspection Permit for systems and processes for various types of businesses. If your business requires a dry chemical fire protection system, it must be installed in compliance with the National Fire Protection Association Standards, manufacturer's specifications and Costa Mesa Fire Department requirements.

City ordinance and the Uniform Fire Code require automatic fire sprinkler systems in many businesses and sometimes during construction. Specifications depend upon the occupancy type and size of the business.

Permits are required for the following activities, operations, practices or functions:

- **Aerosol products**
- **Aircraft refueling vehicles**
- **Aircraft repair hangar**
- **Automobile wrecking yard**
- **Bowling pin or alley refinishing**
- **Candles or open flames in assembly areas**
- **Carnivals and fairs**
- **Cellulose nitrate film & storage**
- **Combustible fiber storage**
- **Combustible material storage**
- **Compressed gas**
- **Cryogen**
- **Dry cleaning plants**
- **Dust-producing operations**
- **Explosives or blasting agents**
- **Fire hydrants & water control valves**
- **Fireworks**
- **Flammable or combustible liquids**
- **Fruit ripening**
- **Fumigation or thermal insecticide fogging**
- **Garages (motor vehicle)**
- **Hazardous Materials (use or storage)**
- **Hazardous production materials**
- **High-piled combustible storage**
- **Junk yards**
- **Liquefied petroleum gases**
- **Liquid or gas-fueled vehicles in assembly areas**
- **Lumber yards**
- **Magnesium working**
- **Mall, covered**
- **Matches**
- **Nitrate film**
- **Occupant load increases**
- **Open burning**
- **Organic coatings**
- **Ovens, industrial**
- **Parade floats**
- **Places of assembly**
- **Pyrotechnic special effects materials**
- **Radioactive materials**
- **Refrigeration equipment**
- **Spraying and dipping**
- **Tents, canopies and temporary membrane structures**
- **Tire recapping**
- **Tire storage**
- **Waste material handling plant**
- **Welding and cutting operations**

Special fire protection requirements in addition to other fire or building code requirements apply to mini-warehouse/self storage developments. Check with the Fire Prevention Bureau and Building and Safety Division for these requirements.

FOOD SERVICE PLAN CHECK

**Orange County Health Care Agency
Environmental Health Division**
1241 East Dyer Road
Santa Ana CA 92705
(714) 433-6000
www.ochealthinfo.com

If you are constructing a new food-related facility or remodeling an existing food-related facility, you will need to go through plan check with the County's Environmental Health Division. Although you can submit your plans to the City and County simultaneously, the City cannot issue your Building Permit until the County plan check is completed. Information required by the Health Department must be shown on the plans for Building and Safety plan check. Once your work is completed, you will need to return to the County Environmental Health Division to obtain your Health Permit to operate.

Processing and submittal requirements can be obtained by calling the Environmental Health Division. Fee information can also be obtained at the time.

GRADING PERMIT

**Development Services Department
Building and Safety Division**
City Hall, 2nd Floor
(714) 754-5273

Grading plans are checked by the Building and Safety. Plan check time is generally 15 to 21 business days.

HAZARDOUS MATERIALS DISCLOSURE

**Orange County Fire Authority
Hazardous Material Section**
1 Fire Authority Road
Irvine, CA 92602
(714) 573-6100
www.ocfa.org

In Costa Mesa, hazardous materials disclosure is administered by the Orange County Fire Authority. State law prohibits the issuance of a Certificate of Occupancy to a business that will handle hazardous materials unless the business has met or is meeting the requirement to file a Business Emergency Plan with the Orange County Fire Authority.

Information relating to the use of hazardous material is required on both Building and Safety as well as Fire Prevention plan check plans.

HEALTH PERMIT

**Orange County Health Care Agency
Environmental Health Division**
1241 East Dyer Road
Santa Ana, CA 92705
(714) 433-6000
www.ochealthinfo.com

PUBLIC ENTERTAINMENT PERMIT

**Development Services Department
Code Enforcement**
City Hall, 2nd Floor
(714) 754-5623

A Public Entertainment Permit is required for any business or entity wishing to provide ongoing entertainment as part of their normal operating procedure. Public Entertainment is defined in Section 9-193 of the Costa Mesa Municipal Code and is subject to an approval process through the City's Development Services Department.

RIGHT-OF-WAY ENCROACHMENT PERMIT

Public Services Department
City Hall, 4th Floor
(714) 754-5323 (Engineering)
(714) 754-5335 (Transportation)

Normally, private improvements are not permitted in public rights-of-way. However, under certain conditions, improvements such as signs, walls, decorative fountains, construction work or temporary obstructions may be allowed by issuance of an Encroachment Permit if the improvements do not pose a safety hazard or hamper public use of the right-of-way. Obstruction or closure of emergency access routes may require clearance from the Transportation Services Division. Often times, Encroachment Permits require insurance to protect the City from any claim as a result of the encroachment and require the removal of the encroaching improvements at the owner's cost upon receipt of notice from the City.

Some permits can be issued over the counter, such as simple driveway cuts or temporary obstructions. Other permits will require additional time and review. Map and plan check time can range from 2 to 3 months.

SANITATION/SEWER CONNECTIONS

Costa Mesa Sanitary District
628 West 19th Street
Costa Mesa, CA 92627

Public Services Department
City Hall, 4th Floor
(714) 754-5024

Costa Mesa Business Assistance Guide

(714) 645-8400
www.cmsdca.gov

Sewer collection services for all uses and trash pick-up services for single family homes are provided by the Costa Mesa Sanitary District. The Sanitary District can also provide educational information on recycling as well as sponsoring three recycling programs. Trash collection for multi-family and commercial businesses is administered through the Public Services Department.

SIGN PERMIT

Development Services Department

City Hall, 2nd Floor

(714) 754-5273 (Building Division)

(714) 754-5245 (Planning Division)

While a separate sign permit is not required, nearly all signs require building permits to check the structural integrity and electrical supply of the sign. Regulations regarding the types and sizes of allowable signs vary depending upon the business location and zoning. Generally, however, most businesses and shopping centers are allowed one square foot of sign area for each linear foot of lot width, plus an additional ½ square foot of sign area per foot of lot depth.

Many shopping centers have Planned Signing Programs to coordinate sign style, colors, location and design within the center. If you are locating in a center, you should check with the property owner or center manager to find out if the center has such a program.

Quite often, the requirements of the programs will vary from those normally allowed by the Sign Ordinance. Also, the property owner's or manager's approval may be required before you can submit your application to the City for review and approval. The Sign Ordinance contains provisions relating to allowable commercial, industrial and residential signing, special event signs, prohibited signs and exempt signs. Provisions are also made for temporary construction and real estate signs. Please contact the Planning Division for details on how the Sign Ordinance applies to your business location.

SITE ACCESS PERMIT

Public Services Department
City Hall, 4th Floor
(714) 754-5323

A Site Access permit is required to review haul routes through the City for grading and construction activity.

SPECIAL EVENTS PERMIT

Parks & Community Services
City Hall, 3rd Floor
(714) 754-5300

A Special Event Permit is required for any event that is an organized activity where the public is invited to watch, listen or participate, and involves 50 or more people on or within a city street, city park, parking facility, sidewalk or other public right-of-way, other than a group of people participating in an athletic event or parade.

Special Event Permits are issued by the Parks & Community Services Department, and should be applied for at least 30 days prior to the event.

TEMPORARY DUMPSTER PERMIT

Public Services Department
City Hall, 4th Floor
(714) 754-5024

Temporary placement of a trash dumpster within a public street or right-of-way requires a permit from the Public Services Department. The permit can usually be issued over the counter. Normally, trash haulers request this type of permit.

TRANSPORTATION PERMIT

Public Services Department
Transportation Services Division
City Hall, 4th Floor
(714) 754-5335

Transportation of a load exceeding state weight, length, width or height requires a permit from the Public Services Department. Proof of financial responsibility is required. The normal permit can usually be issued over the counter.

UNDERGROUND STORAGE TANKS

**Orange County Health Care Agency
Environmental Health Department**
1241 East Dyer Road, Suite 120
Santa Ana CA 92705
(714) 433-6000
www.ochealthinfo.com

**Fire Department
Fire Prevention Bureau**
City Hall, 5th Floor
(714) 754-7400

**Development Services Department
Building and Safety Division**
City Hall, 2nd Floor
(714) 754-5273

A flammable or combustible liquid storage tank may be located underground, outside of or under a building if the installation meets specific requirements. You must submit, in duplicate, a scaled plot plan of the installation to the County Environmental Health Division. After the plans have been approved by the County, you must submit them to the Costa Mesa Fire Department for a Uniform fire Code Permit.

Demolition of underground storage tanks requires a building permit. Soil reports describing conditions before and after removal must be submitted to the Building and Safety Division.

WATER SERVICE CONNECTION

Mesa Consolidated Water District
1965 Placentia Avenue
Costa Mesa, CA 92628
(714) 631-1200
www.mesawater.org

Irvine Ranch Water District.
3512 Michelson Dr.
Irvine, CA 92612
(949) 453-5300
www.irwd.com

Water supply in a majority of Costa Mesa is provided by the Mesa Consolidated Water District. The District can also provide water education and conservation information. A small portion of the City east of Newport Boulevard and north of 23rd Street to Bristol Street is served by the Irvine Ranch Water District. Mesa Consolidated Water District provides contract terminal and maintenance support services in this area.

WEIGHTS AND MEASURES DEVICE REGISTRATION

**Orange County Agricultural Commissioner/
Sealer of Weights and Measures**
222 East Bristol Lane
Orange, CA 92865
(714) 955-0100
www.ocagcomm.com

Costa Mesa Business Assistance Guide

If you will be using commercial weighing and measuring equipment in your business, you must notify the Orange County Agricultural Commissioner/Sealer of Weights and Measures within 24 hours of equipment installation. Businesses such as delicatessens, candy stores, grocery stores or gas stations are included in this category. Your equipment should be inspected within two weeks of notification. Annual registration fees are based upon the number of devices you operate.

CHAPTER 4 - PERMIT CHECKLIST BY AGENCY/DEPARTMENT

CITY OF COSTA MESA

CITY CLERK (1ST FLOOR)	
FINANCE DEPARTMENT (1ST FLOOR)	
<input type="checkbox"/>	Business License
<input type="checkbox"/>	Contractor/Subcontractor Business License
<input type="checkbox"/>	Home Occupation Permit
<input type="checkbox"/>	Seasonal Sales Permit
<input type="checkbox"/>	Special Business Permit
<input type="checkbox"/>	Special Events Permit
DEVELOPMENT SERVICES DEPARTMENT (2ND FLOOR)	
<input type="checkbox"/>	Alcoholic Beverage Control
<input type="checkbox"/>	Building Permit
<input type="checkbox"/>	Business License Review and Approval
<input type="checkbox"/>	Certificate of Occupancy
<input type="checkbox"/>	Conditional Use Permit/Minor C.U.P.
<input type="checkbox"/>	Development Impact Fees
<input type="checkbox"/>	Development Review
<input type="checkbox"/>	Environmental Review
<input type="checkbox"/>	Grading Permit
<input type="checkbox"/>	Home Occupation Permit Review
<input type="checkbox"/>	Seasonal Sales Permit Review
<input type="checkbox"/>	Sign Permit
<input type="checkbox"/>	Public Entertainment Permit
<input type="checkbox"/>	Underground Storage Tanks
<input type="checkbox"/>	Zoning Approval

HUMAN RESOURCES DIVISION (3RD FLOOR)	
RECREATION SERVICES DIVISION (3RD FLOOR)	
<input type="checkbox"/>	City Facility Use Permit
PUBLIC SERVICES DEPARTMENT (4TH FLOOR)	
<input type="checkbox"/>	Development Impact Fees
<input type="checkbox"/>	Encroachment Permit
<input type="checkbox"/>	Multiple-Family Residential Trash Collection
<input type="checkbox"/>	Sanitary/Sewer Connections
<input type="checkbox"/>	Site Access Permit
<input type="checkbox"/>	Temporary Dumpster Permit
<input type="checkbox"/>	Transportation Permit
FIRE PREVENTION (5TH FLOOR)	
<input type="checkbox"/>	Certificate of Occupancy
<input type="checkbox"/>	Fire Code Permit
<input type="checkbox"/>	Home Occupation Permit
<input type="checkbox"/>	Seasonal Sales Permit
<input type="checkbox"/>	Special Business Permit
<input type="checkbox"/>	Underground Storage Tanks
HUMAN RESOURCES DIVISION (3RD FLOOR)	
<input type="checkbox"/>	Special Business Permit
<input type="checkbox"/>	Tow Operator Service Permit

COUNTY OF ORANGE

O.C. AGRICULTURAL COMMISSIONER/SEALER OF WEIGHTS & MEASURES	
<input type="checkbox"/>	Weights and Measures Device Registration
ORANGE COUNTY CLERK-RECORDER	
<input type="checkbox"/>	Fictitious Business Name
ORANGE COUNTY FIRE AUTHORITY	
<input type="checkbox"/>	Hazardous Material Disclosure
ORANGE COUNTY HEALTH CARE AGENCY	
<input type="checkbox"/>	Certificate of Occupancy
<input type="checkbox"/>	Food Service Plan Check
<input type="checkbox"/>	Health Permit
<input type="checkbox"/>	Underground Storage Tanks

STATE OF CALIFORNIA

BOARD OF EQUALIZATION	
<input type="checkbox"/>	Seller's Permit – Sales and Use Tax Permit
CONTRACTORS STATE LICENSE BOARD	
<input type="checkbox"/>	Contractors License
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL	
<input type="checkbox"/>	Alcoholic Beverage License
DEPARTMENT OF CONSUMER AFFAIRS	
<input type="checkbox"/>	Business and Professional License
EMPLOYMENT DEVELOPMENT DEPARTMENT	
<input type="checkbox"/>	Employer Registration
FRANCHISE TAX BOARD	
<input type="checkbox"/>	Income and Corporate Tax
SECRETARY OF STATE	
<input type="checkbox"/>	Incorporation
<input type="checkbox"/>	Trademark and Service Mark Registration

FEDERAL GOVERNMENT

INTERNAL REVENUE SERVICE	
<input type="checkbox"/>	Income Tax
U.S. PATENT AND TRADEMARK OFFICE	
<input type="checkbox"/>	Patent and Trademark

SPECIAL DISCTRICTS/AGENCIES

COSTA MESA SANITARY DISTRICT	
<input type="checkbox"/>	Single-Family Residential Trash Collection and Recycling
IRVINE RANCH WATER DISTRICT	
<input type="checkbox"/>	Water Service/Connection
MESA CONSOLIDATED WATER DISCTRICT	
<input type="checkbox"/>	Water Service/Connection
SOUTH COAST AIR QUALITY MANAGEMENT DISTRICT	
<input type="checkbox"/>	Air Quality Permit
<input type="checkbox"/>	Certificate of Occupancy

CHAPTER 5 - REFERENCES AND RESOURCES

CITY DEPARTMENT DIRECTORY

CITY MANAGER	
Administration	(714) 754-5327
Community Development	(714) 754-5678
CITY ATTORNEY	
	(714) 754-5399
CITY CLERK	
	(714) 754-5225
CITY COUNCIL	
	(714) 754-5285
COMMUNICATION	
	(714) 754-5385
RECREATION SERVICES	
	(714) 754-5300
DEVELOPMENT SERVICES	
Administration	(714) 754-5270
Building and Safety	(714) 754-5273
Building Inspection	(714) 754-5273
Business Assistance	(714) 754-5273
Code Enforcement	(714) 754-5623
Planning	(714) 754-5245
FINANCE	
Administration	(714) 754-5243
Business License	(714) 754-5235
FIRE	
Administration	(714) 754-5106
Business License	(714) 754-7400
Public Education	(714) 754-5683
Emergency	911
GRAFFITI HOTLINE	
	(714) 327-7491
HUMAN RESOURCES	
Administration	(714) 754-5662
Job Information	(714) 754-5662
POLICE	
Administration	(714) 754-5117
Animal Control	(714) 754-5163
Business Calls	(714) 754-5281

Costa Mesa Business Assistance Guide

Crime Prevention	(714) 754-4878
Traffic Hotline	(714) 754-5298
Emergency	911
PUBLIC SERVICES	
Administration	(714) 754-5343
Engineering	(714) 754-5343
Pothole Hotline	(714) 327-7475
Inspection Requests (public right-of-way only)	(714) 754-5273
Transportation	(714) 754-5335
Traffic Signal Failure	(714) 754-5184
Business Hours	(714) 754-5335
Night/Weekend Emergencies	(714) 754-5353
Recycling	(714) 754-5029

OTHER AGENCIES, ORGANIZATIONS, AND SERVICES

BUSINESS AFFILIATIONS

Costa Mesa Chamber of Commerce

1870 Harbor Blvd. Suite 105
Costa Mesa, CA 92627
(714) 885-9090
www.costamesachamber.com

South Coast Metro Alliance

1631 West Sunflower Avenue, Suite
C-38 Santa Ana, CA 92704
(714) 435-2109
www.southcoastmetro.com

Orange County Business Council

2 Park Plaza, Suite 100
Irvine, CA 92614
(949) 476-2242
www.ocbc.org

BUSINESS ASSISTANCE/RETENTION

**California Labor and Workforce Development Agency
California Business Investment Services**
1325 J St. Suite 1800
Sacramento, CA 95814
(916) 322-4633
www.labor.ca.gov

The California Business Investment Services provides information on business financing options as well as tax incentives available in the state. Information is also available on programs such as Community Development Block Grants and other loan and grant opportunities. The California Business Investment Services provides a number of support services in the areas of business development, permit assistance and small business development centers.

Southern California Edison
6090 North Irwindale Avenue
Irwindale, CA 91702
(800) 336-2822
www.sce.com/edb

Southern California Edison offers a Business Retention Program consisting of energy efficiency services, environmental consulting, financial incentives, site selection assistance and shared resources.

**California Manufacturing Technology Consulting
Small Manufacturers Advantage Program**
690 Knox Street, Suite 200
Torrance, CA 90502
(310) 263-3060
www.cmtc.com

If you are a manufacturer, assembler, job shop, or distributor, with less than \$15 million in annual sales, you are eligible to participate in the Small Manufacturers Advantage Program. A team member will visit your facility to collect information and then will return with a comprehensive notebook that includes a written report with recommendations to help you attain your business goals, and tools to improve productivity and profitability.

BUSINESS COUNSELING

Orange County Small Business Development Center
1300 S Bristol St. 2nd Floor
Santa Ana, CA 92704
(714) 564-5200
www.ocsbdc.com

Costa Mesa Business Assistance Guide

The Orange County Small Business Development Center assists small and medium sized businesses in functioning more efficiently, increasing opportunities, and contributing to the vitality of Orange County's business community. The center provides business consulting, technical assistance, financial consulting, referrals information/publications and training. There is no charge for these services to the client.

U.S. Small Business Administration

5 Hutton Centre Dr. Suite 900
Santa Ana, CA 92701
(714) 550-7420
www.sba.gov

The SBA offers programs for financing, training and advocacy for small companies.

EMPLOYMENT ASSISTANCE/TRAINING

State of California Employment Development Department

Anaheim Employment Tax Office
7077 Orangewood Ave.
Garden Grove, CA
(714) 241-4900
www.edd.ca.gov

The EDD provides employment services including on-site (employer premises) or in-house (EDD premises) recruitment assistance. EDD also provides reception service, will interview and pre-screen applications for completion and job qualifications and will attend employer orientations session(s) to review and process those applications that meet the Job Tax Credit program criteria. Other services include automated job match system and assistance with grand openings and seasonal hirings.

CalGOLD

www.calgold.ca.gov

To assist you in finding the appropriate permitting information for your business, the CalGOLD database provides links and contact information that direct you to agencies that administer and issue business permits, licenses and registration requirements from all levels of government. The CalGOLD listings include descriptions of the requirements, the names, addresses, and telephone numbers of the agencies that administer those requirements, permits and licenses, and in most cases, a direct link to the agencies' Internet web pages. Much of the information is specific to the type of business and its location in California.

California State University, Fullerton
Mihaylo School of Business
(714) 278-4652
business.fullerton.edu

The college offers a full range of affordable and accessible business courses delivered by faculty who integrate classroom education with the best business practices, technology, award-winning research, functional applications, and real world experience. The college also houses the Family Business Council, and the institutes for Economic and Environmental Studies, Real Estate and Land Use, and Small Business. Some classes are offered at the new satellite campus at the former El Toro Marine Air Base.

Orange Coast College
BusinessLink
2701 Fairview Road
Costa Mesa, CA 92628
(714) 432-5072
www.orangecoastcollege.edu

Orange Coast College offers credit and non-credit courses in a variety of general education and technical skills areas. OCC BusinessLink will evaluate employer's training needs, work with in-house training personnel to develop effective training programs and will develop and administer training programs.

Coastline Regional Occupational Program
1001 Presidio Square
Costa Mesa, CA 92626
(714) 979-1955
www.coastlinerop.net

Regional Occupational Programs of Orange County offer businesses the opportunity to upgrade employee skills or hire trained personnel. Personnel placement is a free service to businesses and individuals. A small course registration fee, for adults only, may be charged by individual ROPs.

ENVIRONMENTAL REGULATION ASSISTANCE

California Air Resources Board
Business Assistance Program
(800) ARB-HLP2
www.arb.ca.gov

The California Air Resource Board maintains a Business Assistance Helpline to answer questions regarding air pollution compliance requirements. They can provide technical assistance through professional staff and an extensive resource/publication library, information on small business loans and training courses and referrals to other assistance centers.

FINANCIAL ASSISTANCE

U.S. Small Business Administration 5

Hutton Centre Dr. Suite 900
Santa Ana, CA 92701
(714) 550-7420
www.sba.gov

The SBA offers a variety of loan programs to eligible small businesses who cannot borrow on reasonable terms from conventional lenders in the amount needed without government assistance. Most of SBA's business loans are made by private lenders and then guaranteed by the agency.

Orange County Small Business Development

Center 1300 S Bristol St. 2nd Floor
Santa Ana, CA 92704
(714) 564-5200
www.ocsbdc.com

The Orange County SBDC offers no-charge, personalized business assistance in a confidential, one-on-one setting, and team business consulting. You can also advance your business through valuable, low-cost seminars that cover such important topics as Access to Capital, Quickbooks, Employment Law, Marketing, Government Contracting, Web Technology, and Writing a Business Plan -- taught by the center's professional business consultants and industry experts.

Pacific Coast Regional Small Business Development Corporation

3255 Wilshire Boulevard, Suite 1501
Los Angeles, CA 90010
(213) 739-2999
www.pcrcorp.org

Pacific Coast Regional is a non-profit corporation founded in 1977 to assist small business owners. Through contracts with the State of California and the City of Los Angeles, the PCR provides management and financial assistance for small businesses.

**State Assistance Fund for Enterprise
Business and Industrial Development Corporation (SAFE-BIDCO)**

www.safe-bidco.com

SAFE-BIDCO provides California small businesses and non-profit organizations loans to improve energy efficiency and conservation. Eligible projects include those which: a) conserves energy equal to 15% of normal usage; or b) produces energy; or c) manages load and can pay for itself within 10 years or less through energy cost savings. Loans cannot be used for operating maintenance, routine repair or fuel.

NOTE TO READERS

All efforts have been taken to ensure accuracy of the information contained in the Business Assistance Guide. Should you encounter an error or misinformation, please contact the City of Costa Mesa Planning Division so that we may correct the problem in subsequent printings of the guide. You may contact the Planning Division by phone at (714) 754-5245 or at the following address:

City of Costa Mesa
Planning Division
P. O. Box 1200
Costa Mesa, CA 92628