

SOLUTIONS Week of February 24th, 2019 to March 2nd, 2019

	CLIENTS CONTACTED, H	OUSED AND RECONNECTED
Individuals Assisted	104	85 Resident clients, 11 Non-Resident clients assisted and 6 unknown.
Contacts	107	Outreach made 107 contacts with various clients.
Housing	3	Outreach was informed by 2 resident clients that they have been housed through an independent source. Outreach linked resident client to a housing unit located out of the city.
Temporary Housing	4	Outreach was informed that 2 resident clients have been housed on a temporary basis through an independent source. Outreach assisted in housing a resident homeless family on a temporary basis in an out of city family homeless shelter.
Emergency Housing	0	Outreach did not provide any emergency housing resources this week.
Reconnection	0	Outreach did not provide any reconnections this week.
	LIN	IKAGES
Collaborative Case Management	40	Outreach provided 40 linkages to collaborative case management services such as housing support services with case manager, medical linkages with hospital social worker, or mental health supportive services with mental health specialist.

Housing Assessments	1	Outreach administered 1 housing assessment on resident client to assess their eligibility for government-subsidized housing.
<u>Documentation</u>	16	Outreach offered resident and non-resident clients several documentation services such as assisting with completing and sending disabling condition forms, provision of identification card vouchers, consent forms, and provided homeless verification forms.
Housing/Recovery Assistance	7	Outreach provided resident clients with housing listings for affordable rooms and apartments in their area.
<u>Job Connection</u>	1	Outreach linked resident client to employment services to assist with locating a job.
<u>Legal Services</u>	3	Outreach linked 3 resident clients to legal services.
<u>Medical</u>	10	Outreach met with resident client at medical appointment, medical specialist advised client to seek assistance from a nutritionist. Outreach linked client to nutritionist that accepts his insurance.
<u>Mental Health</u>	10	Outreach linked resident client to psychiatric mental health services to assist client manage psychiatric medication.
<u>Other</u>	8	Outreach linked resident client to interpreter services to assist client who will interview for a potential housing opportunity.
Rental Resources	0	Outreach did not provide any linkages to rental resources this week.
<u>Social Services</u>	4	Outreach conducted a phone conference with resident client and Social Security caseworker to discuss client's benefit status.
Substance Abuse	2	Outreach substance treatment resources listings to 2 resident clients.
<u>Transportation</u>	14	Outreach provided 9 bus passes, ordered 2 cab ride, and 3 other transportation services to assist with clients' transportation needs.
Total Number of Linkages:	116	This number reflects all underlined linkages.
Total Number of Linkage Hours:	34.90	Outreach collectively spent 34.90 hours providing linkages.

Code Report

WEEK OF 2/25-3/01/2019			
NHS CODE ENFORCEMENT LOG	Contacts	Observations	
Trespassing	16	6	
Living in Vehicle	1	2	
Squatting in Abandoned	0	0	
Property			
Welfare Checks/ Unstable	1	0	
Behavior			
Vandalism/Trash/ Abandoned	0	1	
Items			
Contact without Incident	0	0	
Total	18	8	

CONTACTS			
Total Contacted	Declined Help/Info.	Requested/Accepted Help/Info	Currently Working with Outreach
18	15	2	1

BUSINESS MEETINGS/INTERACTIONS			
Name	Date	Updates	
Lunch and Learn Seminar	2/26/2019		
Total			