



Costa Mesa Fire & Rescue Annual Report 2021



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City Leadership

City Council

John Stephens, Mayor

Andrea Marr, Mayor Pro Tem

Manuel Chavez, Council Member

Loren Gameros, Council Member

Jeff Harlan, Council Member

Don Harper, Council Member

Arlis Reynolds, Council Member





City Staff Leadership

City Manager Lori Ann Farrell Harrison
 Assistant City Manager Susan Price
 City Attorney (Contract) Kimberly Hall Barlow
 Economic Development Services Director Jennifer Le
 Finance Director Carol Molina
 Information Technology Director Steve Ely
 Parks and Community Services Director Jason Minter
 Public Services Director Raja Sethuraman
 Fire Chief Dan Stefano
 Police Chief Ron Lawrence

Costa Mesa Fire & Rescue Command Staff

Dan Stefano, Fire Chief
 Jason Pyle, Operations Division Chief
 Jon Neal, Fire Marshal/Community Risk Reduction Division Chief
 Chris Coates, Battalion Chief (A-Shift)
 Tim Vasin, Battalion Chief (B-Shift)
 Bill Kershaw, Battalion Chief (C-Shift)

Acknowledgments

Special recognition is extended to our entire Fire Administration Staff for their valued efforts in preparing this Annual Report, coordinated, managed and led by Kristin Stevens, Management Analyst.



Chief's Message



Our final stories of 2021 are now chaptered in the history books with some noteworthy successes, some incredible challenges navigated to the best of our ability, and some outstanding progress throughout the organization. We look forward to a very bright 2022 ahead!

Our progress and successes in all that we have traveled through is attributed to our collective fire family, our city leadership and the vibrant community we all serve. This is the most valued and important part of who we are and what we do, ultimately translating into providing the highest quality of service to those we serve!

This past year was another unprecedented year for Costa Mesa Fire & Rescue (CMFR) and the entire world around us, as we continued to engage and lead from the tip of the spear, at the local, regional and statewide levels. As we thoughtfully worked through back-to-back years of the pandemic, everyone across the globe felt the extreme and dynamic impacts. The City of Costa Mesa remained strong as a valued leader for others to draw strength from and CMFR played a very pivotal role throughout!

As we reflect back on this moment in time in the years to come, it will never be lost that during a time when COVID-19 was just starting to become national news in late 2019 and early 2020, CMFR and the City of Costa Mesa were well prepared prior to the pandemic growing to national news and beyond. From the most initial onset, the professional men and women of CMFR were on the front lines and worked exceptionally hard to make certain that all precautionary and preparatory measures were in place for the department and the entire city, while also continuing to provide the highest quality of fire, rescue and emergency services to the community.

I remain so incredibly proud and grateful for the unwavering efforts and commitment of our professional men and women, through all ranks and roles, who met the extraordinary challenges of this moment in time. I am also thankful for the steadfast support and leadership shown by our City Council, our City Manager Lori Ann Farrell Harrison and our collective City Team during one of the most challenging times in our history!

Reflecting on the year past, here are a few highlighted accomplishments, all of which are integrated with the City Council adopted Strategic Goals and Objectives for the City of Costa Mesa:

- **Strengthen the Public's Safety and Improve the Quality of Life:** CMFR maintained a lead and/or collaborative lead role in a range of areas related to COVID management and leadership at the local, regional and state levels. CMFR played a substantial role in helping the County of Orange manage the broader COVID challenges, which included the county's POD Supersite at the Orange County Fairgrounds.
- **Recruit and Retain High Quality Staff - Strengthen the Public's Safety and Improve the Quality of Life:** CMFR successfully hired a group of seven new probationary firefighters, including the completion of another successful CMFR probationary firefighter academy. Additionally, multiple personnel successfully completed their Certification Task Books for Fire Battalion Chief, Fire Captain and Fire Engineer.
- **Recruit and Retain High Quality Staff - Strengthen the Public's Safety and Improve the Quality of Life:** CMFR's Administration, Operations and Community Risk Reduction Divisions continued to place the highest priority on our people and those we serve. This was done through active leadership engagement, professional development and succession planning, throughout all ranks and roles of CMFR at local, regional and statewide areas of public safety, emergency response, legislation and emergency management.
- **Achieve Long-Term Fiscal Sustainability:** CMFR continued to focus on opportunities to strengthen long term fiscal sustainability, which included completing the third full year of our two successful cost recovery programs. CMFR's Ambulance Transportation Program has continued to meet or exceed \$3 Million annual projections in billing and the Community Risk Reduction cost recovery programs have continued to develop into sustained programs and have become a model for other departments in the city.
- **Achieve Long-Term Fiscal Sustainability - Maintain & Enhance the City's Facilities, Technology & Equipment - Advance Environmental Sustainability & Climate Resiliency:** CMFR continued to seek out other opportunities for additional grants and funding from the federal, state and private sectors. This past year, awarded grant funding included \$600k from FEMA's Firefighter Assistance Grant program for firefighter safety equipment. Additionally, CMFR was awarded \$2.5M in approved state funding to rebuild Costa Mesa Fire & Rescue's Regional Training Facility. This came to fruition after pursuing this request for many years. It became a reality due in large part to Assembly Member Cottie Petrie-Norris' strong advocacy in the state legislature and her valued partnership with the City, the Costa Mesa Fire and Rescue Department, and the Orange County Fire Service, as well as CMFR's strong networking efforts at the state level.
- **Achieve Long-Term Fiscal Sustainability - Maintain & Enhance the City's Facilities, Technology & Equipment - Advance Environmental Sustainability & Climate Resiliency:** After actively working on this for many years, over the course of the past few years CMFR has successfully secured the assignment of three fire engines from the Governor's California Office of Emergency Services (Cal OES), including a Type 1 (City/Structural Firefighting Engine), Type 3 (Wildland/Brush 4WD Fire Engine), and Type 6 (A Smaller Wildland/Brush 4WD Patrol Engine). These fire engines are used to assist as part of the Master Mutual Aid program, providing the city with additional fire response capability and capacity within our boundaries, within our region and throughout the state.
- **Strengthen the Public's Safety and Improve the Quality of Life - Achieve Long-Term Fiscal Sustainability - Maintain and Enhance the City's Facilities, Technology and Equipment - Advance Environmental Sustainability and Climate Resiliency:** CMFR continued an unwavering commitment to improve firefighter and fire service health & safety for all of our professional men and women who serve, including our Firefighter Wellness Program, our Behavioral and Mental Health Programs - highlighted by our PEER Support Team and Chaplain Program, as well as our Cancer Awareness and Prevention efforts.


As we carry our strong onward charge into the heart of 2022, we will continue to focus on moving CMFR forward, pivoting where and when we need to, strengthening the roots of progress we have been planting and nurturing, and thoughtfully preparing our people and our organization for the future! With that said, we have a number of areas that will remain a priority this year highlighted by the City Council's goal to Strengthen the Public's Safety and Improve the Quality of Life.

Those areas are identified as follows:

- **Our People:** A continued focus on our people, including wellness, mental & behavioral health, and cancer awareness & prevention, professional development and succession planning as top items.
- **Our Infrastructure:** An ongoing effort for upgraded facilities, vehicles and equipment – Fire Station no. 2 Rebuild and CMFR's Regional Fire & Rescue Training Center, a new Tiller Truck, a new Fire Engine and new additions to our CMFR fleet.
- **Our Service:** Continuing to improve and evolve our Operations, EMS, Training and CRR efforts, including a number of key areas within each – CRA, SOC, a new CMFR Strategic Plan and the initiation of a formal and comprehensive accreditation process. All focused on providing the highest quality and care to those we serve.
- **Our Technology and Innovation:** Continuing to build on enhancements achieved and address the technology gaps/opportunities that still exist – Land Management System, CAD, RMS, ePCR, Data Dashboards, public safety's Emergency Communications Center/Dispatch, etc.

Moreover, as we plan out the year ahead, we will also work on memorializing clear road maps that we will develop together for our next five to seven years... and beyond! Specifically, we will be working on the completion of our Standards of Cover (SOC) and Community Risk Assessment (CRA), the formal initiation of our next five-year strategic plan, followed by the initiation of our first ever-formal accreditation process. All of which will solidify an expanded pathway for the department's next decade, in alignment with the City Council's Strategic Goals and Objectives, and done with an "all hands on deck" approach. The bottom line is that 2022 is going to be a defining year for our mid-and-long range planning and we will all have ownership!

In closing, and on behalf of the Costa Mesa Fire & Rescue Department and our entire Costa Mesa Fire Family, I want to thank our community and all of our partners for the valued support we continue to receive. It remains our greatest honor and privilege to serve Costa Mesa with passion, professionalism and pride 24/7/365! We are Costa Mesa Strong and we look forward to a very bright 2022 ahead!



Daniel A. Stefano, Fire Chief
Costa Mesa Fire & Rescue



2021 Key Accomplishments

Below is a brief snapshot of the departments top accomplishments, providing a brief overview of some of CMFR's pinnacle achievements in 2021.

- Continued the strong navigation through COVID-19; including the leadership and management of the Vaccination POD Supersite located at the OC Fairgrounds
- Multiple individuals successfully completed their Battalion Chief, Captain, and/or Fire Engineer CMFR Certification task books
- Seven new Probationary Firefighters filled vacant positions
- Successfully completed the EMT 2-year recertification process for CMFR's fire suppression personnel
- Applied for and received one new assignment of a California Office of Emergency Services (Cal OES) Type 6 Fire Engine (1607); a third Cal OES resource CMFR was assigned over the last few years
- CMFR held promotional exams for both Engineers and Captains
- CMFR continued to demonstrate strong leadership, professional development and succession planning at the local, regional and state levels
- CMFR successfully replaced and deployed 20 new Bendix King radios
- Successfully upgraded to a web-based staffing system; Kronos Telestaff
- Maintained our unwavering commitment to firefighter health and safety and strengthened the Firefighter Wellness Program, Behavioral and Mental Health programs, our Peer Support Team, the Chaplain Program and our Cancer Awareness and Prevention efforts
- CMFR continued with successful cost recovery programs; Ambulance Transport and CRR Cost Recovery programs

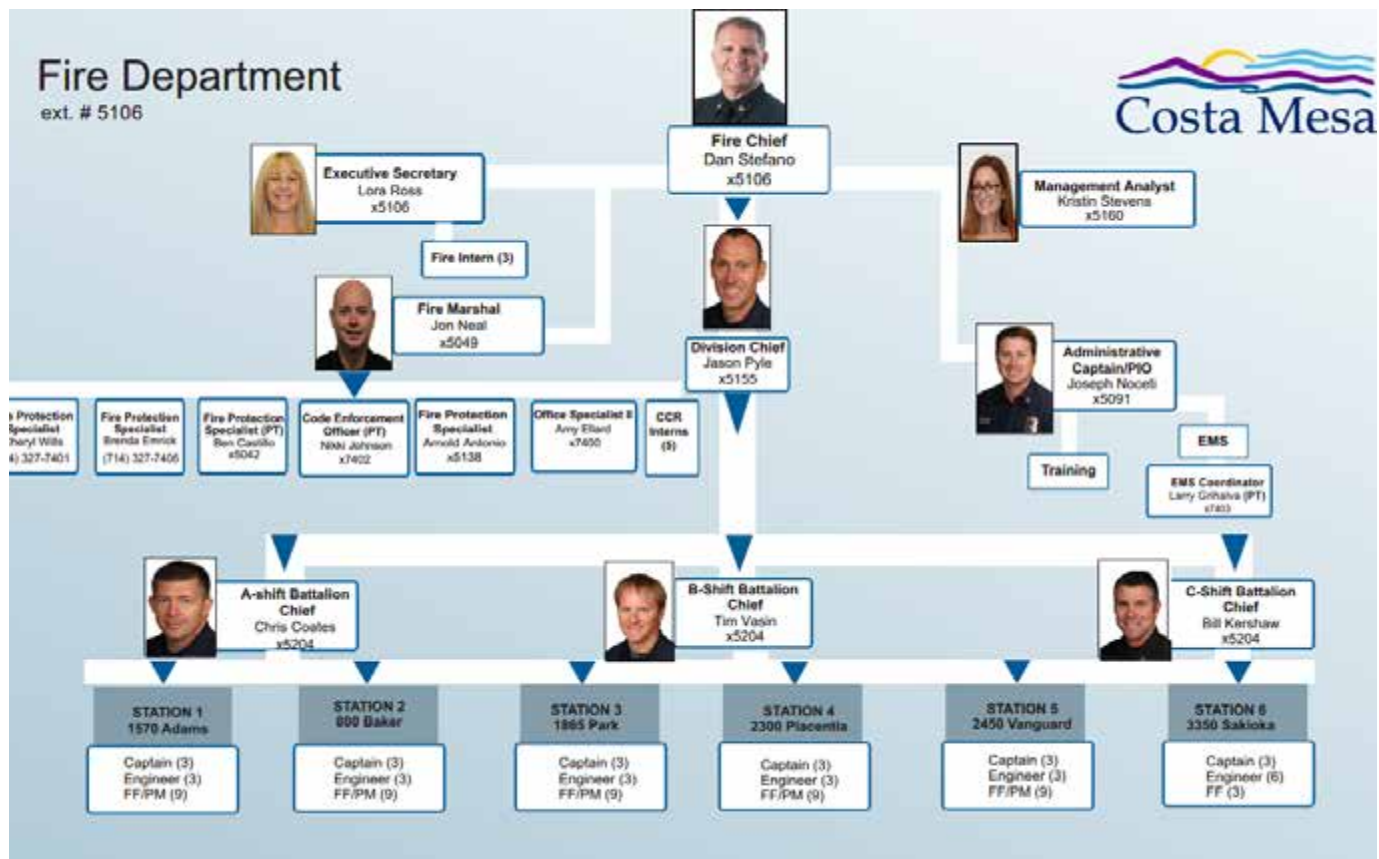


Department Organization Chart

Costa Mesa Fire & Rescue is an "All Hazard" and "All Risk" Fire Department that provides quality service and care 24/7/365. The department is budgeted for 95 full-time staff members; 84 sworn positions and 11 non-sworn positions. Part-time staffing consists of 2.25 full-time equivalents to serve within the following three divisions: Fire Administration, Fire/Rescue/Emergency Medical Services and Community Risk Reduction. In 2021, CMFR responded to a total of 13,420 calls.

The Operations Division provides response services and staffs six fire stations 24 hours a day, seven days a week, 365 days a year. The Community Risk Reduction Division provides life and fire safety planning, inspection, preparedness and overall community fire prevention.

The department's FY 2021-22 adopted budget is \$30.1 million operating out of the administration offices located in City Hall and the departments six fire stations.



- Fire Station 1**
1570 Adams Avenue
- Fire Station 2**
800 Baker Street
- Fire Station 3**
1865 Park Avenue
- Fire Station 4**
2300 Placentia Avenue
- Fire Station 5**
2450 Vanguard Way
- Fire Station 6**
3350 Sakioka Drive

Department at a Glance

Fire Administration

Under the direction of the Fire Chief, the Administration Division is responsible for the delivery of all staff and support services, working towards the most effective and efficient operations of the department. Among these services the division provides direction for strategic, operational and emergency planning; establishes department policies and procedures; coordinates internal functions of all divisions, programs and external functions with other City departments and community organizations; develops and manages the budget; coordinates ordering and purchasing; manages the department's human resources; manages the department's records and reports and performs additional functions and duties as needed by the City Manager.



Lora Ross
Executive Secretary



Kristin Stevens
Management Analyst



Department at a Glance

Operations Division

The Operations Division manages Fire, Rescue and Emergency Medical Services and maintains constant readiness to answer calls for assistance from the citizens and visitors of the community. The Division is also tasked with rapid response to life, health, fire, rescue, and environmental emergencies, as well as the protection of property, fire cause and origin determination and life safety inspections and education. In addition, the fire companies are involved in comprehensive building and fire protection systems inspections, including the high-rise buildings in the South Coast Metro area and South Coast Plaza and coordinating the operations with the CRR divisions.



Jason Pyle
Division Chief



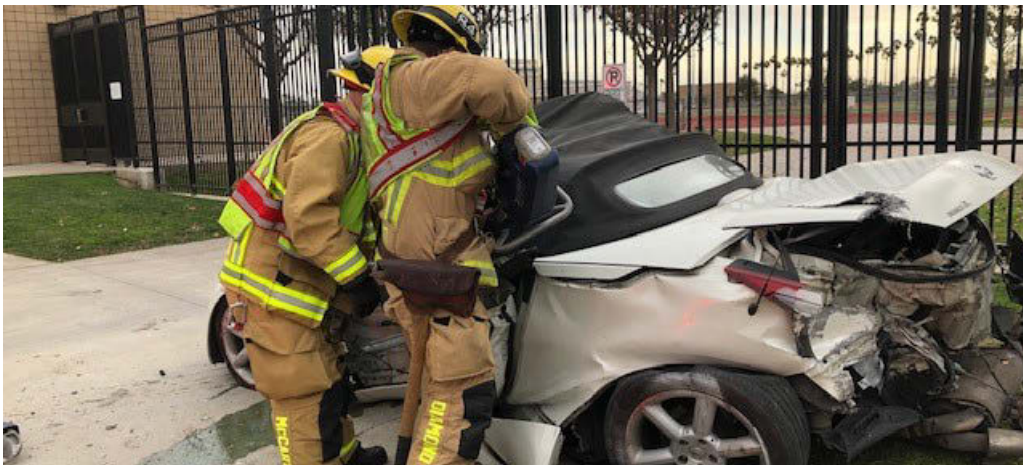
Chris Coates
"A" Shift
Battalion Chief



Tim Vasin
"B" Shift
Battalion Chief



Bill Kershaw
"C" Shift
Battalion Chief





Department at a Glance

Emergency Medical Services

Pre-hospital emergency medical care including advanced life support (ALS) and basic life support (BLS) is provided by a combination of Paramedic Engine Companies, Rescue Ambulances and other fire and rescue resources. Under the direct supervision of the Operations Division Chief, the Emergency Medical Services Division manages, supervises and provides the functions required to support these services including the expanding areas of emergency planning, communications, training and education, equipment maintenance and repair, supplies, records and quality control.

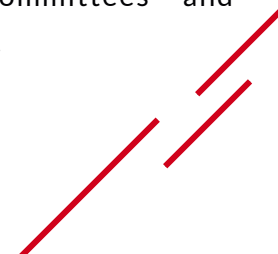


Larry Grihalva
EMS Coordinator



Joseph Noceti
Administrative Captain/
Training Officer/PIO

Under the supervision of the Fire Chief, the Training Division is responsible for ensuring that the Fire & Rescue Department meets and/or exceeds training requirements set forth by Insurance Services Office, NFPA, OSHA and CCR's. In addition to planning, coordinating and facilitating new firefighter recruitment's, the training division plans and organizes promotional training opportunities and testing with other City departments; provides oversight and guidance to several areas of the professional development budget; manages training records; provides oversight in community engagement, including social media and functions as the Public Information Officer; represents the department on countywide fire/rescue/training committees and performs additional duties as directed by the Fire Chief.



Department at a Glance

Community Risk Reduction

Fire Prevention, Planning, Code Enforcement and Community Education

The Community Risk Reduction Division develops and enforces local fire, life safety, property, and environmental protection standards; enforces State adopted fire and life safety codes; reviews building construction plans; conducts building construction and business inspections; investigates citizen complaints; serves on city-wide committees related to development review, group homes, homeless outreach and Measure X; provides training to department personnel in regard to fire and life safety codes; assists professional trades with technical fire code requirements and department community education efforts. Develops, provides and coordinates community preparedness activities including, volunteer, outreach, education, training and response programs including; Business Preparedness Academies and Community Emergency Response Team Academies and embracing an overall strategy of community risk reduction.

Community risk reduction and fire prevention strategies are a critical component from the development of new projects and all the way through the life building. During the entitlement and pre-construction phases of new building and tenant improvement projects, the CRR team applies the California Fire Code (CFC) and locally adopted amendments to building and fire system plan review to ensure conformance to state and international standards. Once plans are reviewed and approved, and building permits are issued, Fire Protection Specialists perform highly technical inspections and acceptance tests of fire protection systems and building construction for Fire & Life Safety compliance. After the certificate of occupancy is issued for a new building or tenant improvement, Annual Operational Fire Permits are issued based on the hazard of the use, and Company Inspections are conducted to complete emergency response pre-planning operations and verify ongoing compliance with the CFC.



Jon Neal
Fire Marshal





Spark of Love Orange County Toy Collaborative

The Firefighters Toy Drive campaign is an annual event that runs throughout the month of December. The toys collected are distributed to local children in need, in hopes to make their holiday season a little brighter.

CMFR extends a big thank you to ALL of our community partners who donated toys, made monetary contributions or gave their time helping with organization of the toys. The community donations are what makes The Firefighters Annual Toy Drive campaign a success. Again, thank you to EVERYONE who has taken the extra time to contribute.



Community Programs and Volunteers

Cert, Fire Explorers, Fire Corps, Citizens Fire Academy, Business Preparedness Academy and Interns

Costa Mesa Fire & Rescue's CRR Division provides public education and community outreach efforts through the coordination of community preparedness activities including, volunteers, outreach, education, training and response programs; embracing an overall strategy of community risk reduction.

Through strong relationships with all stakeholders, community partners and the support of the entire CMF&R department, the Fire Protection Specialist maintains and provides the highest level of fire safety and prevention information to the community.



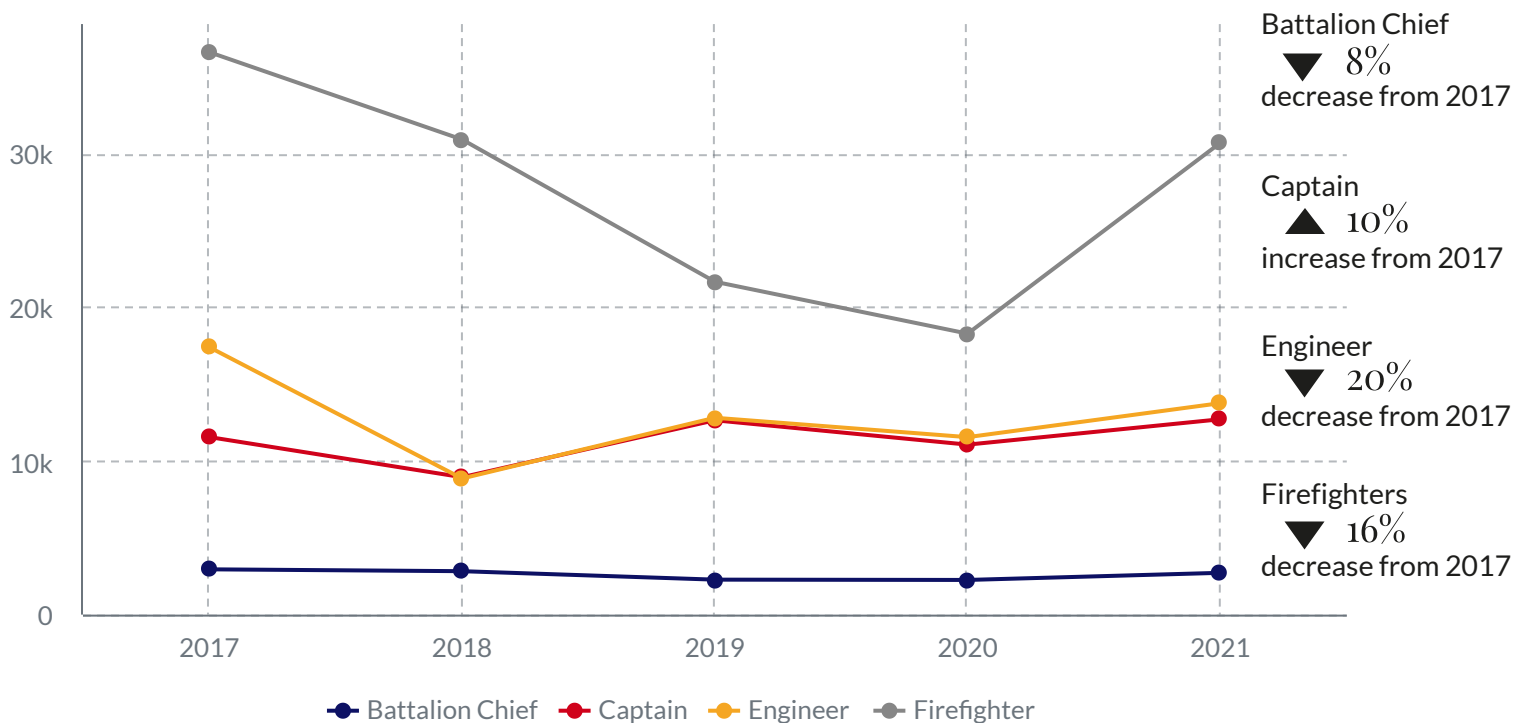
Brenda Emrick
Community Education



Overtime Hours

	2017	2018	2019	2020	2021
BC's	2,946	2,825	2,275	2,255	2,716
Captains	11,548	8,939	12,641	11,057	12,707
Engineers	17,391	8,856	12,805	11,544	13,755
Firefighters	36,583	30,903	21,653	18,277	30,690

OT hours - 5 year review



Overtime and Deployment of Mutual Aid Resources

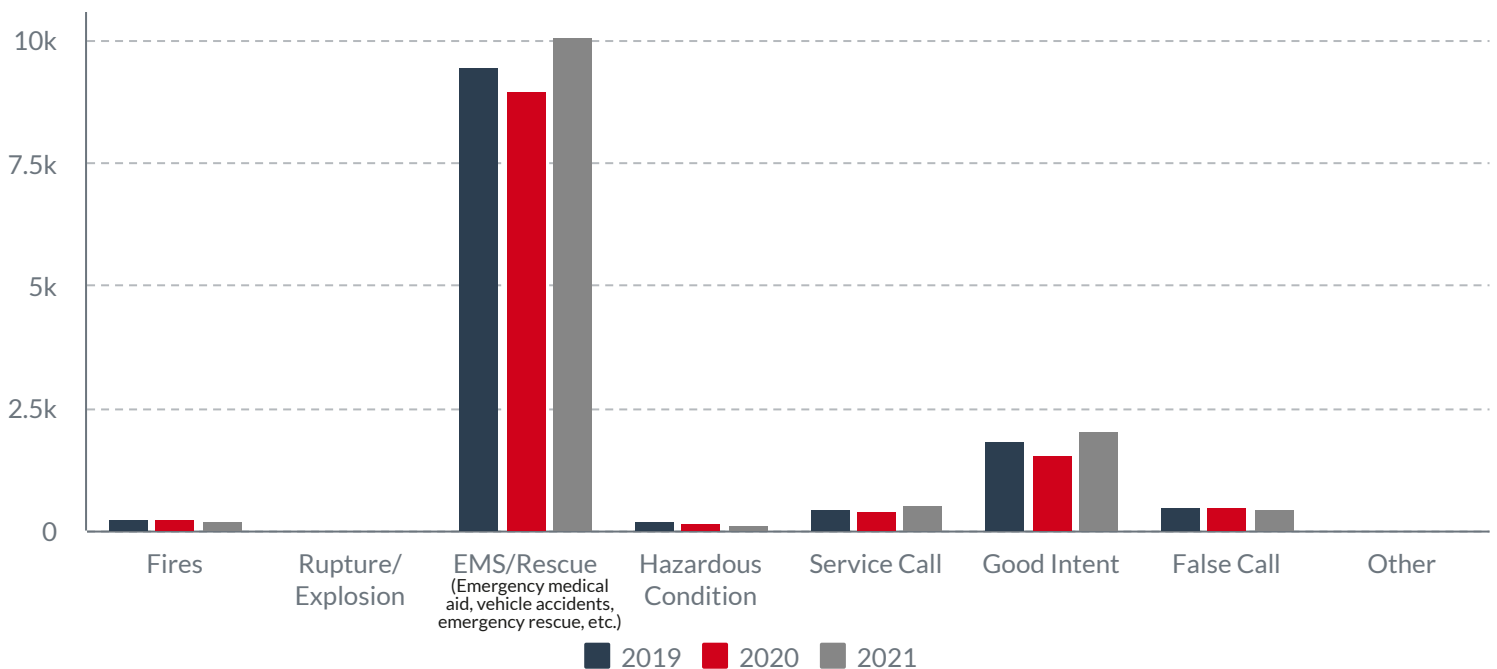
An all hazard, all risk department that provides quality service 24/7/365, CMFR is closely involved in the dynamic management and thoughtful decision making involved with the deployment of mutual aid resources. This partnership assists each other at a regional and statewide level, providing statewide mutual fire and rescue assistance, and ensures our local communities remain protected and well prepared for any emergency. When resources are deployed as part of statewide mutual aid incidents, OT hours are reimbursable by federal or state assistance.

In 2021, of the 2,716 OT hours worked by Battalion Chiefs, 47% of those hours were reimbursable by either federal or state assistance. Of the 12,707 OT hours worked by Captains, 26% of those hours were reimbursable by either federal or state assistance. Additionally, 24% of the 13,755 OT hours worked by Engineers and 25% of the 30,690 OT hours worked by Firefighters were also reimbursable by federal or state assistance.

2021 Incident Statistics

Fire/Rescue/Emergency Medical Services

Category	2019	2020	2021
Fires	245	246	222
Rupture/Explosions	3	4	2
EMS/Rescue	9,454	8,960	10,055
Hazardous Condition	189	147	142
Service Call	461	398	530
Good Intent	1,839	1,542	2,024
False Alarm	477	469	442
Other	5	3	3
TOTAL:	12,673	11,679	13,420



Ambulance Transportation Program

With 3.5 years since the City of Costa Mesa's Ambulance Transportation program began, Costa Mesa Fire & Rescue continues to work jointly and thoughtfully to maintain the highest level of quality service and care to the community.

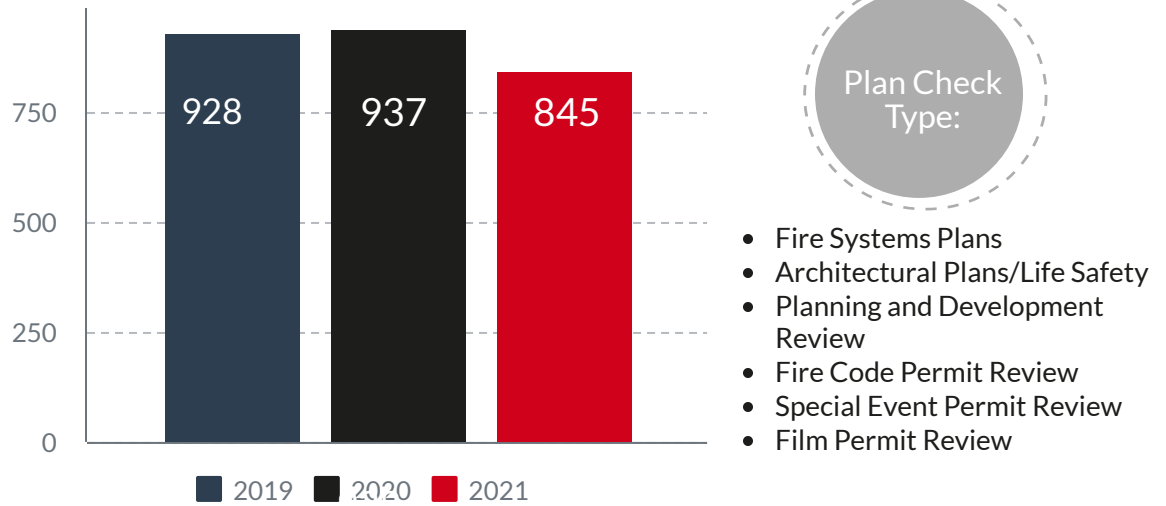
The City's Ambulance Transportation program began on September 1, 2018. The Ambulance Transportation program's year-to-date, January 1, 2021 through December 31, 2021 brought in cost recovery revenue of \$ 3.8M.

From September 1, 2018 through December 31, 2021, the Ambulance Transportation program has brought in \$12.3M in cost recovery revenue.



Community Risk Reduction

Fire and Life Safety Plan Check Reviews: Three year comparison

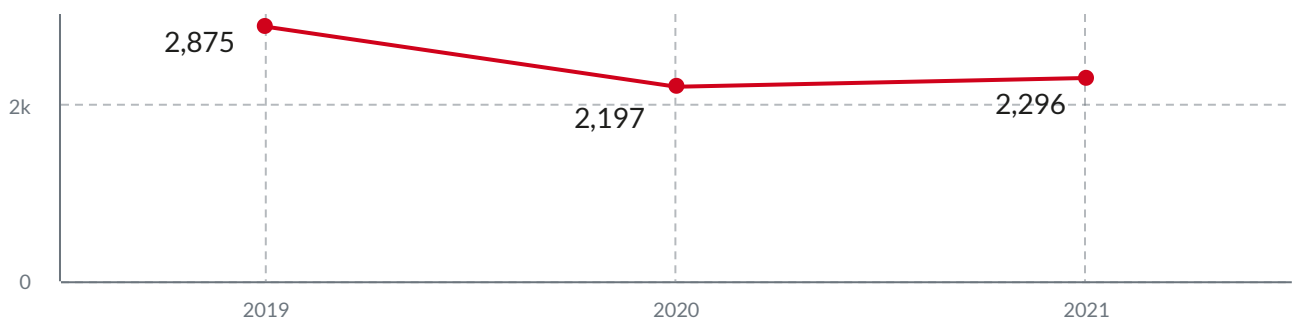


Fire Prevention System Construction Inspections



System Type	2019	2020	2021
• Sprinkler	486	368	292
• Alarm	135	164	162
• Hood	27	22	20
• Underground	16	12	14
• Fire Pump	0	1	2
• Clean agent	3	0	1
TOTAL:	667	567	491

Total Inspections: Three year comparison



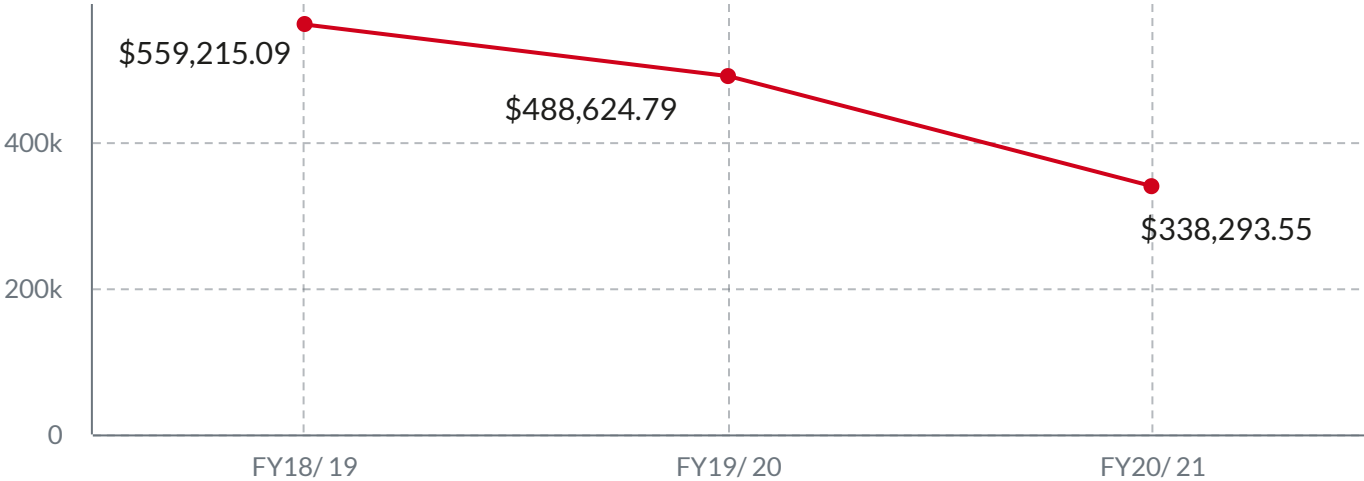
CRR-Revenues

Total Revenues: Three year comparison

Receipts Reports	FY18/ 19	FY19/ 20	FY20/ 21
Fire Plan Review and Inspections Building Permits	\$51,291.83	\$59,005.08	\$26,163.75
Fire System Plan Review	\$122,892.46	\$109,317.45	\$77,537.60
2040 CRR Fire System Inspections	\$177,975.80	\$154,216.66	\$133,957.20
New annual or event permit	\$21,190.00	\$16,190.00	\$10,660.00
Annual permit renewal	\$58,565.00	\$63,980.00	\$80,070.00
Company inspections	\$127,300.00	\$85,915.00	\$9,905.00
Total	\$559,215.09	\$488,624.79	\$338,293.55

Note: Cost recovery revenues are delivered by fiscal year representation for continuity with the financial data collected from the Finance Department. Statistical data is represented per calendar year.

Additionally, the downward trend in cost recovery revenue results from slowed construction projects due to increased material costs and limited availability and a 13% decrease in fire protection system construction permits in 2021. The Company Inspection Program was also temporarily paused to limit first responder COVID-19 exposures during business inspections



Community Education and Outreach Highlights

Three year comparison

	YEAR 2019	YEAR 2020	YEAR 2021
Hands on only CPR (Participants)	972	40	0
Station tours (Participants)	1,247	2,345	0
Special events	31	6	14
Volunteer hours CERT/Fire Corps	10,003	5,391	3,672
Presentations (Participants)	24,317	6,843	9,500



Fire Family Member of the Month

AWARD

A special monthly recognition program highlighting CMFR's outstanding personnel and their individual contributions to the Fire Family and department.



January
FF/PM John Glasgow



February
Captain John Heunemann



March
FF/PM Craig Bates



April
Engineer Donnie Soldan



May
FF/PM Eric Montgomery



June
Engineer Phil Storey



July
Captain Eliasar Maldonado



August
Fire Protection Specialist
Ben Castillo



September
Firefighter Matt Chavez



October
Engineer Ken McCart



November
Battalion Chief Tim Vasin



December
Fire Protection Specialist
Nikki Johnson

CMFR

Active Leadership

Department wide growth, continued professional development and succession planning through all ranks and divisions:

- CMFR's Peer Support Team and Fire Chaplain Program – Compassion and Active Leadership. Program Leads Captains Mike Ruhl (Peer Support Lead) and Kevin Reddy (Chaplain Lead), BC Chris Coates (Program Management), and Peer Support Team Members Engineer Don Soldan and Firefighter/Paramedic Chad Pregizer, Engineer Dave Kearley and FF/PM Maurilio Torres.
- The Costa Mesa Explorer Program – Paused during 2021 to navigate the resurgence of the pandemic, while also preparing to roll out an expanded program. The program remains one of the premier youth programs of its kind in the region and statewide, led by Fire Captains Eliasar Maldonado and Steve Cathey. The success of the program can be seen in the many firefighters serving throughout the state who were part of the Costa Mesa Fire Explorer Program!
- Fire Chief Dan Stefano - Served as the President of the California Fire Chiefs Association, while also serving as the Past President of the Orange County Fire Chiefs Association and as the Past President of the League of California Cities Fire Chiefs Department.
- Operations Division Chief Jason Pyle - Served as the Past President of the Orange County Fire Chiefs' Operations Chiefs Section, as the Ops Chiefs representative/liaison to the 800 MHz CCCS Governance Committee, served as one of CMFR's primary leads for the Orange County Fairgrounds POD Supersite and oversees CMFR's Operations Division.
- Fire Marshal/Community Risk Reduction Division Chief Jon Neal – Served as the Past President of the Orange County Fire Chiefs' Fire Marshals Section, currently working on an International Code Council (ICC) Fire Inspector Certification, played a lead role in overseeing city hall COVID safety protocols for all employees work areas, and oversees the Community Risk Reduction (CRR) Division.
- Battalion Chief Bill Kershaw – Served as a member on one of the State's Fire & Rescue Incident Management Teams, as our lead to the OCIAC as our Terrorism Liaison Officer and served as one of CMFR's leads for the Orange County Fairgrounds POD Supersite.
- Battalion Chief Tim Vasin – Served as a regional representative to the Orange County Urban Area Working Group (UAWG) & Urban Area Security Initiative (UASI) and also serves as our representative to the Orange County Fire Chiefs Arson Task Force.
- Battalion Chief Chris Coates – Served as the Past President of the California Fire Chiefs Association's Training Officers Section, successfully completed his third year of the National Fire Academy's four-year Executive Fire Officer Program, the premier Executive Fire Officer Program in the Nation.
- Fire Captain Joe Noceti – Served as the President of the Orange County Fire Chiefs' Training Officers Section, served as the primary Public Information Officer for CMFR, and played a key role as Safety Officer for the city throughout the pandemic.
- Fire Captain Steve Airey - Served as the Orange County area representative for the California Fire Chiefs Southern Division Training Officers.
- Fire Captain Taylor Voss – Served on the Executive Board as the Secretary of the California Fire Chiefs Southern Division Training Officers.
- EMS Coordinator Larry Grihalva – Served on the OCFCA EMS Advisory Committee to the Orange County EMS Agency, served as one of the legal advisors on EMS to the Orange County Fire Chiefs and the California Fire Chiefs and was appointed to the Emergency Medical Care Committee (EMCC) by Orange County Supervisor Katrina Foley.
- Community Education Specialist Brenda Emrick – Continued to serve as a local, regional, statewide, and international subject matter expert and ambassador for CERT, including her role in serving as a National, State and Orange County CERT Instructor Trainer, National CERT Association Professional Development Training Coordinator, CERT Mutual Aid Program Training Committee Lead and as the Orange County Citizen Corps CERT Representative.
- Management Analyst Kristin Stevens – Serves on the City's Public Information Officer Team, assisted and attended the California Fire Chiefs Association's Annual Conference.
- Executive Assistant Lora Ross - Serves as a lead for the Orange County Fire Services Executive Assistants and is a member of the California Fire Chiefs Administrative Fire Services Section (AFSS).
- A notable number of CMFR personnel have successfully completed formal degrees and/or are actively working on advancing their formal education, professional certifications, technical skill sets, and leadership training.
- A notable number of CMFR personnel successfully completed their Task Book Certification for the positions of Fire Battalion Chief, Fire Captain, and Fire Engineer.
- A number of CMFR personnel continue to generously teach, coach, mentor, and train the next generation of prospective fire, rescue, and emergency service professionals, both on-duty and off-duty.



5 Year Strategic Plan

CMFR's 5-Year Strategic Plan highlights are included below. These completed strategies will be built upon as the department prepares to complete a Standards of Cover, Community Risk Assessment and a Community based Five-Year Plan

2016/17

- Established a CMFR fire service Peer Support Team
- Presented a fire based EMS Ambulance Transportation program (not approved by a 3-2 vote)
- Initiated an expanded/new Community Risk Reduction cost recovery program

2015/16

- Created Training Officer/EMS position
- Filled Community Risk Reduction
- Analyzed the EMS transportation options
- Established a Code Enforcement Officer position

2017/18

- Established a part-time EMS Coordinator position
- Established Assistant Fire Marshal (AFM) position; upgraded from Fire Protection Specialist
- Presented a new variation of a fire based EMS Ambulance Transportation program for a second time (Approved by a 5-0 vote)
- The addition of two new Pierce Fire Engines to the department's fleet
- Upgraded/ made enhancements to fire station training grounds
- Worked closely with City Council and City Manager to keep Fire Station no. 6 open and reinstate six previously defunded firefighter positions

2018/19

- Upgraded radios department wide
- Installed CMFR's diesel exhaust extraction (Plymovent) systems in all fire stations (FF cancer prevention strategies)
- Established CMFR's Chaplain Program
- Implemented a modernized fire station emergency alerting system
- Implemented the City's Ambulance Transportation Program
- Completed the new Fire Station no. 1 rebuild

2019/20

- Established a Fire Marshal Position (upgraded AFM)
- Obtained assignment of Cal OES Type 1 Engine to support regional and statewide fire, rescue and emergency services mutual aid system
- Completed department wide USA flag (on all fire apparatus) project
- Completed the fire station washer/dryer project for all fire stations
- Completed Fire Station no. 4 Training room remodel
- Completion of multiple "crew initiated" fire station enhancement projects
- Evaluated new options for data analytic software - agreement signed with Fire Stats
- Added a third new Pierce Fire Engine to the fleet



2022 Key Goals

- Secure additional resources to further develop and to properly support and sustain our expanding EMS section, including our Ambulance Program, Quality Assurance and EMS Technology Program
- Complete the CMFR Standards of Cover (SOC) and Community Risk Assessment (CRA)
- Initiate and complete a new community based 5-Year Strategic Plan
- Complete the update to the department's ISO rating process
- Initiate the department's first ever Comprehensive Accreditation Process
- Complete the build process and place into service a new Tiller Truck and Fire Engine
- Complete a Firefighter and a Firefighter/Paramedic recruitment
- Complete the construction design phase of Fire Station no. 2's rebuild
- Complete the design and construction phases of CMFR's Regional Fire and Training Facility
- Re-evaluate CMFR's accident cost recovery programs, as it aligns with the City's current fee schedule study
- Initiate the process of replacing the fleet of rescue ambulances
- Continue to assess the best future option for CMFR and the Emergency Communications Center (ECC), Dispatch and CAD
- Continue to explore innovative technology solutions





Respect
Integrity
Compassion





Department Mission

Costa Mesa Fire and Rescue is an all risk department committed to protecting the community from all emergencies and disasters through innovative leadership, service and excellence.

Vision for the Future

Costa Mesa Fire and Rescue is committed to exceeding the expectations of our customers by being a leader in Fire Protection, Rescue, Emergency Services and Community Risk Reduction.

Department Values

Respect * Integrity * Compassion



be like
IRON MIKE 2445

