

MERCY HOUSE

Volunteer Opportunities FAQ's

❖ On-boarding

- **BetterImpact:** Volunteer Platform, can be accessed via internet browser & mobile app
 - After application approval, volunteers can select shifts to attend
 - Requirement(s):
 - 13+ years old
 - ◆ Minors need to be accompanied by an adult supervisor
 - Background Check
 - Attending an Orientation Session (1), hosted by Development



Volunteer Application



Volunteer Login

❖ On-Site v. Off-site Opportunities

- **Testing Requirement:** A Negative COVID-19 Test Result, taken within 1 week, or 7 days, of the scheduled shift is required for all on-site volunteer opportunities.
- **Community Transmission:** If the county in which the program resides has a [Community Transmission rate](#), as determined by the CDC, is **Moderate or Higher**, Volunteer opportunities are suspended for all programs within said county.
- **Off-Site:** Opportunities off-site including, but not limited to, clothing or food drives, sack lunches, holiday baskets, etc. are not restricted by CDC COVID requirements.

If you require any more information, or have concerns, please
email: Volunteer@MercyHouse.Net

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WE HELP PEOPLE FIND THEIR WAY BACK HOME

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